Request for Proposal
Vehicle Maintenance Services.

Interested Vendors should submit their proposals by 3:00 PM, on Monday, May 21, 2018 to the following address:

Tom Nunn
Cabarrus County Government Center
Finance Department
65 Church Street, SE
Concord, NC 28025

Or;

Tom Nunn
Cabarrus County Government Center
Finance Department
PO Box 707
Concord, NC 28026-0707

The proposal opening will be held in this location:

Cabarrus County Government Center
Board of Commissioners Meeting Room (2nd Floor)
65 Church Street, SE
Concord, NC 28025

Any late proposals will be returned unopened. The official clock is located inside the Commissioner’s Chamber. Vendors should submit sealed proposals clearly marked with Vehicle Maintenance Services for Cabarrus County Transportation Service.
REQUEST FOR PROPOSALS FOR
VEHICLE MAINTENANCE SERVICES

Cabarrus County Transportation Service (CCTS), hereinafter referenced as CCTS, will receive request for proposals (RFP) to establish vehicle maintenance service contracts. It is the intent of this RFP to establish one or more contracts with responsible and reliable Contractors. The contract(s) will be cost reimbursement, all work will be priced and pre-approved prior to the start of the work efforts. CCTS will then enter into a contract for a 12 month.

Interested parties may obtain a complete copy of the Request for Proposal by contacting:

Sealed Proposals are due by

Issuance of this Request for Proposal does not commit CCTS to award a contract, to pay any costs incurred in preparation of a proposal or to procure or contract for related services or supplies. This procurement is subject to financial assistance grants between CCTS, the North Carolina Department of Transportation (NCDOT), and the Federal Transit Administration (FTA) and/or American Reinvestment and Recovery Act (ARRA). CCTS reserves the right to accept or reject any or all proposals, to waive minor technicalities and informalities and to make an award deemed in its own best interest. This RFP is issued Pursuant to FTA Circular 4220.1F.

All Contractors must certify they are not on the federal or state list of ineligible Contractors. The Comptroller General’s federal list of ineligible Contractors is located at the web site www.epls.gov. The state list of debarred organizations can be found on the State’s Purchase and Contract web site www.doa.state.nc.us/pandc/. The successful Contractor(s) shall be required to comply with all applicable local, state and federal laws and regulations including Equal Employment Opportunity. Disadvantaged Business Enterprises will be afforded full opportunity to submit proposals and compete for subcontracting work and will not be discriminated against on the basis of race, color, religion, sex, national origin, or disability. DBE Contractors must be certified and registered on the NCDOT Directory: https://apps.dot.state.nc.us/vendor/directory.

The following is the anticipated solicitation schedule:

<table>
<thead>
<tr>
<th>DATE</th>
<th>EVENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/07/2018</td>
<td>Issuance of RFP. CCTS issues this RFP.</td>
</tr>
<tr>
<td>05/21/2018</td>
<td>Proposal Submission. Sealed proposals are due by 3:00 PM EST as described.</td>
</tr>
<tr>
<td>05/21/2018</td>
<td>Bid opening will take place at 3:00 PM EST in the Board of Commissioners meeting room, 2nd Floor Government Center.</td>
</tr>
<tr>
<td>05/21/2018 – 06/01/2018</td>
<td>Evaluation. During this period, the Evaluation Committee will conduct a full detailed evaluation of Proposals and References. Site visits and interviews may be held.</td>
</tr>
<tr>
<td>06/18/2018</td>
<td>Recommendation to Governing Body for Award.</td>
</tr>
</tbody>
</table>

SELECTION CRITERIA

This procurement will be conducted using formal (sealed) competitive proposal procedures. It is the intent of CCTS to conduct technical evaluations of proposals received, hold Contractor site visits and/or interviews, conduct negotiations with one or more Contractors, and select one or more Contractors, with the goal of
promoting fairness and competition.

All proposals will be evaluated by CCTS personnel who will determine which proposals are responsive and rank them. For questions please contact slparnell@cabarruscounty.us.

The Committee shall make its findings and award recommendations to the Cabarrus County Board of Commissioners. The Board of Commissioners shall award all competitive proposal contracts to the responsible Companies/Firms whose proposals are the most advantageous, considering price and technical requirements. Cabarrus County reserves the right to accept or reject any or all proposals, to waive minor technicalities and informalities and to make an award deemed in its own best interest as provided in N.C.G.S. 143-129(b).

Notwithstanding any provision in this RFP or subsequent Agreement to the contrary, if funds are not appropriated either by the federal or state governments or the County Board of Commissioners for a fiscal period subsequent to the one in which an agreement is entered into, which are sufficient to satisfy the County’s obligations under the agreement for that period the sole remedy is to terminate the Agreement, retain any advance payments and collect from the County all amounts due for services actually rendered.

The following criteria will be used to evaluate the proposals.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proposal Response</td>
<td>how well the issues are addressed,</td>
</tr>
<tr>
<td>Qualifications and Experience</td>
<td></td>
</tr>
<tr>
<td>References</td>
<td></td>
</tr>
<tr>
<td>Costs</td>
<td></td>
</tr>
</tbody>
</table>
INSTRUCTIONS TO PROPOSERS

SUBMITTAL REQUIREMENTS

The information included in this document is designed to assist with responding to the RFP by indicating the desires of the procuring agency. All respondents must accurately and completely fill out the Maintenance Response Form.

Respondents to this RFP may only communicate with the designated contact listed in this RFP regarding the RFP and/or selection process. All communication shall be in writing. Companies/Firms shall have no contact related to this project with elected officials or appointed officials other than the CCTS designated contact listed in this RFP.

The proposal will be valid for a period of 120 days from submission. Following a six (6) month probationary period, the contract period shall be for 36 months with an option of up to two (2) 12-month extensions.

All submitted proposals must adhere to the following guidelines:

1. Be typed on 8 1/2" by 11" paper
2. Mail to the address on Page 1, in SEALED packages clearly marked “Vehicle Maintenance Services for CCTS"
3. Be received on or before opening date and time,

**SUBMISSION PACKET CHECKLIST**

The checklist below is provided to help proposers with compilation of documents requested in this RFP.

<table>
<thead>
<tr>
<th>Check (✓)</th>
<th>INCLUDED IN PACKET</th>
<th>Sign Off as Complete</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Letter of Transmittal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>B. Maintenance Response Form</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C. Certificates of Insurance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>D. Form of Proposal and Acknowledgement of Addenda</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E. Required Submissions from Appendices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>F. Submission of Packet Checklist - Completed</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>One (1) original printed document and a CD (or other electronic format) of completed and signed proposal response</td>
<td></td>
</tr>
</tbody>
</table>

4
TECHNICAL SPECIFICATIONS

PROJECT AND BACKGROUND OF SYSTEMS

The key elements of this maintenance program include, a comprehensive preventive maintenance schedule, full utilization of standard warranty coverage and customer service responsiveness. Contractors work collaboratively with staff to maximize cost efficiencies, minimize unscheduled repairs and downtime and ensure quality service while providing mechanically sound, safe, reliable and clean vehicles. Attention is always focused on balancing costs and providing effective service.

Based on the North Carolina Department of Transportation Capital Replacement Schedule, the vehicles (18’) in this fleet are to have a 100,000 mile life cycle and the light transit vehicles (20+) shall have a 130,000 mile life cycle, pending final approval and funding availability by the North Carolina Department of Transportation.

The following table lists the fleet to be included in this contract. Please note that as vehicles are replaced or expansion occurs vehicles may be substituted, deleted, or added to the fleet. The maintenance classification will relate directly to the Preventive Maintenance Schedule that will be discussed later in this document. The maintenance plan required by the Federal Transit Administration and the North Carolina Department of Transportation is included in the attachments.

FLEET CHARACTERISTICS
(Fleet Inventory vehicles)
Headings from PTMS except fuel type and miles driven in last fiscal year

<table>
<thead>
<tr>
<th>License Plate #</th>
<th>Local Fleet #</th>
<th>Model</th>
<th>VIN Number</th>
<th>Vehicle Type</th>
<th>Fuel Type</th>
<th>Mileage as of 5-4-18</th>
<th>Miles Driven Last FY</th>
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<tbody>
<tr>
<td>11731V</td>
<td>1</td>
<td>LV</td>
<td>1FD3E35L28DA32354</td>
<td>Ford</td>
<td>Gas</td>
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<tr>
<td>11741V</td>
<td>11</td>
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<td>Gas</td>
<td>229481</td>
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<td>11742V</td>
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<td>LV</td>
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<td>Gas</td>
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<tr>
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<td>LV</td>
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<td>Gas</td>
<td>134514</td>
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<tr>
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<tr>
<td>70113V</td>
<td>S-24</td>
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<tr>
<td>7-110V</td>
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<td>Gas</td>
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<tr>
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<td>Gas</td>
<td>70281</td>
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<tr>
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<td>LV</td>
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<td>Ford</td>
<td>Gas</td>
<td>95431</td>
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<tr>
<td>77115V</td>
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<td>LV</td>
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<tr>
<td>77119V</td>
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<tr>
<td>84752V</td>
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<tr>
<td>84787V</td>
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<td>LV</td>
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<td>Ford</td>
<td>Gas</td>
<td>60897</td>
<td></td>
</tr>
</tbody>
</table>
SCOPE OF WORK WITH STATED DELIVERABLES

Unless otherwise specified herein, the contractor shall provide all supplies, personnel, equipment, tools, materials, supervision, and other items or services necessary to perform the management and operation of motor vehicle maintenance functions as defined in this Scope of Work. All supplies and materials shall be of a type and quality that conform to CCTS specifications and standards. All supplies, materials, and equipment to be used in the performance of work described herein are subject to the approval of CCTS.

The contractor must submit to CCTS a work order identifying the work to be performed.

The contractor shall not use any materials, chemicals, or compounds which CCTS determines would be unsuitable for the intended purpose or harmful to the vehicles being serviced.

The following is a list of products CCTS requires for vehicle maintenance purposes. Each product submitted must be identified with one of these categories. It is desirable that vendors be able to supply the greatest number of all services listed below.

The vendor must give all CCTS maintenance requests top priority attention.

The vendor will provide the following items:

Professional Welding Services

Exhaust Services to include Catalytic Converter Services

Emergency Road Service and Shuttle transportation when/if required

Alignment Equipment capable up to a 210” wheel base and 14,000 lbs
Up to date diagnostic scanning equipment

Tire Pressure Monitoring Equipment with reprogrammable capability
Tire Equipment to properly remove, replace and balance tires

Brake Lathe Machine Capable of Turning Rotors and Drums

Ability to look up Technical Service Bulletin Recalls

Coolant Flush Machines

Transmission Flush Machines

The Ability to Work Directly with the Vehicle Manufacturers

The contractor shall provide intermediate maintenance, preventive maintenance and scheduled inspections/tests; repair/replace unserviceable parts, assemblies, subassemblies and components; refinish, fabricate parts, make modifications; repair accessories and auxiliary equipment, and body and structural repair.

Vehicle Maintenance normal hours of operation shall be continuous from 8:00 AM to 5:00PM daily, Monday through Friday

The contractor shall provide on-call response within 60 minutes for weekends, holidays, and after normal duty hours for emergency vehicle repair. This work shall be continuous 24 hours a day, 7 days a week until completed, unless approved by CCTS.

Recognized Holidays. Except for work categorized as emergency, the contractor is not required to provide all services on the federal holidays.

NOTE: Any of the above holidays falling on a Saturday or Sunday shall be observed on the date designated by the Federal Government. (List of recognized Holidays should be provided)

The contractor shall maintain all vehicles to the standards required by CCTS mandatory directives and manuals. CCTS manuals available in email format upon request.

The contractor shall accomplish scheduled preventive maintenance, concurrent and special inspections, tests, and calibration.

The contractor shall be responsible for installation or transfer of vehicle accessories and special equipment as approved by CCTS. The contractor shall be responsible for repairs and parts after installation which should fall under warranty.

The contractor shall be responsible for accomplishing minor repairs estimated at two labor hours or less. Work Orders shall be used to document minor maintenance. Minor maintenance repairs shall begin not longer than 45 minutes after receipt of vehicle for maintenance.

The contractor shall provide, issue, and add all replenishment fluids/ lubricants to include; engine oils, transmission, brake and hydraulic fluids, gear lubricants, and coolants that meet the standards set forth by CCTS directives and manuals. CCTS manuals available in email format upon request.

The contractor shall provide on-site maintenance for vehicles and equipment which because of their design or immobility cannot economically be delivered to the vehicle maintenance facility. The contractor shall develop a list of these assets, by registration number, keep the list current, and provide CCTS a copy within 10 days after contract award and update changes as they occur.
• The contractor shall provide emergency mobile maintenance to start or repair vehicles and equipment that becomes disabled. This service shall be provided as soon as possible, but dispatch shall begin not longer than 30 minutes, after notification of the requirement.

The contractor shall provide repair and replacement of vehicle and equipment tires in accordance with CCTS directives and manuals. Disposal of unserviceable tires shall be the contractor's responsibility in accordance with approved environmental procedures.

The contractor shall maintain strict control of all accountable documents. This includes logs and registers required by CCTS. These documents will be made available to CCTS upon request.

The contractor shall ensure that a Vehicle Maintenance Manager is responsible for the development and execution of a comprehensive vehicle maintenance program. Program includes planning utilization of resources, managing facilities and equipment, analyzing operational problems and taking corrective action; and providing technical and administrative advice to vehicle/equipment using organizations. Determining and resolving technical matters/problems involved in the repair and maintenance of vehicles and equipment; preparing and defining budgets for the operation of the vehicle maintenance program.

Some classifications of work may require special protective clothing; coveralls, aprons, masks, face shields, reflective vests, back supports, gloves, and steel-toed safety shoes/boots in accordance with the regulations covering the job descriptions. The contractor shall be responsible for identifying those job classifications requiring protective clothing and equipment in accordance with OSHA standards.

The contractor shall ensure that employees have current and valid professional certifications before operating county vehicles. Vehicle Operations drivers must be licensed by the appropriate State to operate vehicles used in the performance of this contract on federal, state, and local highway systems.

The contractor shall provide motor vehicle and equipment repair parts equal to or exceeding the quality of replacement parts supplied by the original equipment manufacturer.

Commerically purchased or contractor rebuilt parts may be used if they equal or exceed the quality of the original parts.

CCTS may award multiple contracts for each maintenance activity.

For cost and service efficiencies, CCTS prefers to have a single Contractor that is able to perform all services. However, if necessary, Contractors may subcontract specialty work to subcontractors who have been approved prior to the start of work. The Contractor shall be responsible for all costs associated with doing business with its subcontractors unless otherwise mutually agreed upon with CCTS.

**Service Facility Location and Contacts**
A Contractor Information Sheet is included. Proposers must submit this form with their proposal. When information on the form changes a new form should be submitted. The form includes the facility location and primary and secondary contact information.

**PREVENTIVE MAINTENANCE SERVICE**

The description of preventive maintenance activities follows:
Preventive maintenance is a term used to describe the performance of regularly scheduled maintenance procedures of a vehicle to prevent the possibility of malfunctions. CCTS will maintain all vehicles and wheelchair lifts in the best possible operational conditions. This will be accomplished by adhering to and/or exceeding the manufacturer’s recommended minimum maintenance requirements.

Each CCTS transportation vehicle is assigned a number by the Transportation Supervisor which is affixed to each vehicle in a visible location along with the phone number.

Every van driver is responsible for ensuring that periodic maintenance is performed on the vehicle assigned to him/her at CCTS. The van driver will indicate on the Pre-Trip Inspection Form when the vehicle is within 500 miles of the next scheduled service.

All requests for service must be forwarded to the Maintenance Supervisor. Repairs other than scheduled maintenance must be submitted to the mechanic and repairs are posted on the Maintenance Repair form. A copy of the form must be taken to the Service Center with the vehicle and a copy of the form is filed with the Maintenance Supervisor and posted in the Vehicle Maintenance Log.

In the event of a mechanical failure while the vehicle is in service, the driver will call the Maintenance Supervisor to report the need for service. The coordinator will contact the Service Center during normal business hours or the wrecker service at other times.

### PREVENTIVE MAINTENANCE SCHEDULE

Be alert and ready to make schedule alterations according to your specific needs. When making alterations, be sure to document any changes and update this list for reference.

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Task Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regularly</td>
<td>Wash vehicle interior and exterior – determine need by the amount of use and road conditions. (Salt used for clearing roads and chloride compounds used to control dust on unpaved roads may require more frequent washes. Clean the windshield wiper blades as required.</td>
</tr>
<tr>
<td>Unscheduled</td>
<td>Replace:</td>
</tr>
<tr>
<td></td>
<td>Alternator</td>
</tr>
<tr>
<td></td>
<td>Starter motor</td>
</tr>
<tr>
<td></td>
<td>Windshield wiper motor</td>
</tr>
<tr>
<td></td>
<td>Windshield wiper blades</td>
</tr>
<tr>
<td></td>
<td>Exhaust components: muffler, manifolds, pipes, hangers and clamps, headlamps, turn signal bulbs, brake lights and marker lights.</td>
</tr>
<tr>
<td></td>
<td>Vehicle interior fittings, seat materials</td>
</tr>
<tr>
<td></td>
<td>Wheelchair lift components</td>
</tr>
<tr>
<td></td>
<td>Wheelchair restraint components</td>
</tr>
<tr>
<td>Every Year</td>
<td>Flush radiator</td>
</tr>
</tbody>
</table>
* In dusty areas, the air filter should be replaced every 10,000 miles.

** PVC valve and brake pad replacements and engine tune-ups may need to be performed more often than suggested in this schedule.

5,000  OFC = Oil & Filter change, Lubricate all fittings, inspect all lights, Exhaust; belts, hoses, operate wheel chair lifts, check air filter (Ford) check for tire rotation.

10,000  Pull Wheels and check brakes, check wheel bearings, check ball joints, OFC= oil &filter oil change, lubricate all fittings, inspect all lights, exhaust, belts hoses, operate wheel chair lifts, check air filter (Ford) check for tire rotation.

12,000  Remove and replace rear axle fluid (DODGE), check wheel alignment.

15,000  Transmission flush, fuel filter change (FORD), check air filter (DODGE) OFC= oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation.

20,000  OFC= oil & filter change, lubricate all fittings, all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD), and check for tire rotation, pull wheels and check brakes, check wheels bearings, check ball joints.

24,000  Remove and replace rear axle fluid (DODGE), check wheel alignment.

25,000  Remove and replace rear axle fluid (FORD) OFC= oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation.

30,000  OFC= Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, pull wheels and check brakes, check wheel bearings, check ball joints, transmission flush, fuel filter change (FORD)

35,000  OFC= Oil &filter change, lubricate all fittings, inspect all lights exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation.

36,000  Remove and replace rear axle fluid (DODGE), check wheel alignment.

40,000  OFC = Oil & filter change, lubricate all fittings, inspect all lights exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, pull wheels and check wheel bearings , check ball joints.

45,000  Tune up, remove and replace rear axle fluid (FORD), OFC = oil &
filter change, lubricate all fittings, inspect all lights, exhaust, belts, and hoses, operate wheel chair lifts, and check air filter (FORD) check for tire rotation, transmission flush ,fuel filter change (FORD), check air filter (DODGE)

48,000 Remove and replace rear axle fluid (DODGE), check wheel alignment.

50,000 OFC = Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) checks for tire rotation, pull wheels and check brakes, check wheel bearings, check ball joints, remove and replace rear axle fluid (FORD)

55,000 OFC= Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation.

60,000 Remove Automatic Transmission Filter along with transmission flush, OFC= oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, pull wheels and check brakes, check wheel bearings, check ball joints, remove and replace rear axle fluid (DODGE), check wheel alignment, fuel filter change (FORD), check air filter (DODGE).

65,000 OFC= Oil & filter change, lubricate all things, inspect all lights, Exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation.

70,000 OFC= Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, pull wheels and check brakes, check wheel bearings, check ball joints.

72,000 Remove and replace rear axle fluid (DODGE), check wheel alignment.

75,000 OFC = Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, transmission flush, fuel filter change (FORD), check air filter (DODGE), remove and replace rear axle fluid (FORD)

80,000 OFC = Oil & filter change, lubricate all fittings, inspect all lights, exhaust, pull wheels and check brakes, check wheel bearings, check ball joint belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, tune up.

84,000 Remove and replace rear axle fluid (DODGE), check wheel alignment.

85,000 OFC = Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation.

90,000 OFC = Oil & filter change, lubricate all fittings, inspect all lights exhaust, belts, hoses, operate wheel chair lifts, check air filter (FORD) check for tire rotation, pull wheels and check brakes, check wheel bearings, check ball joints, transmission flush, fuel filter change (FORD), fuel filter change (FORD), check air filter (DODGE)

95,000 OFC = Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoes, operate wheel chair lifts, check air filter (FORD check for tire rotation.

96,000 Remove and replace rear axle fluid (DODGE), check wheel alignment.
100,000

OFC = Oil & filter change, lubricate all fittings, inspect all lights, exhaust, belts, hoses, operate wheelchair lifts, check air filter (FORD) check for tire rotation, pull wheels and check brakes, check wheel bearings, check ball joints, remove and replace rear axle fluid (FORD).

1 YR

Coolant Flush

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**Wheelchair Lift Maintenance Schedule**

Must be certified to perform lift maintenance at scheduled intervals according to number of cycles or elapsed time, whichever comes first. Correct any potentially dangerous situations at once.

**2 Weeks or 50 Cycles**

- Outboard roll stop hinge (6 places) * light oil
- Outboard roll stop springs (3) * light oil

**4 Weeks or 100 cycles**

* Perform all procedures listed in previous section(s) also

- Transition plate hinge * light oil
- Platform fold axles * light oil
- Handrail(s) pivot points (option) * light oil

**1 Year or 1250 Cycles**

* Perform all procedures listed in previous section(s) also

- Inspect cotter pins on platform fold axles (2) Replace if needed
- Inspect gas spring mounting hardware Tighten or replace if needed
- Inspect roll stop for proper operation. Roll Stop must snap to vertical (UP) position. Replace defective parts And/or re-lubricate.
- Inspect platform locking channels Mounting hardware for securement (8 carriage bolts) Re-secure or replace
- Inspect handrail(s) for proper operation Replace defective parts And/or re-lubricate
- Hydraulic Fluid (Pump) check level Use Type A transmission Fluid (* See Systems
Description for specifications

Check fluid level with platform lowered fully.
Fill the reservoir to within 1/2" from the top of the reservoir (breather cap hole).

Manual Back-up Pump (option)
Check for proper operation.

Release valve must be tight.
Tighten or replace leaky or faulty hydraulic fittings.
Check hydraulic fluid level. (*See Systems Descriptions for Priming and Flushing Procedures).

Chain Adjustment: Must have equal tension and proper platform height


General Inspection

• Remove header cover and inspect:

• Cylinder clevis lock nut and cylinder mounting hardware

  Tighten or replace if needed. Note: Clevis lock nut must be replaced if loosened or removed.

• Hydraulic hoses, fitting and connections for wear, leaks or other damage

  Re-secure, replace or correct as needed.

• Chains, chain bolts, UHMW rollers, axles and mounting hardware for wear, Misalignment or other damage.

  Re-secure, realign, replace or correct as needed.

• Inspect power cable.

• Make sure lift operates smoothly.

  Re-secure, repair or replace.

• Mounting

  Check to see that the lift is Securely anchored to the Vehicle and there are no Loose bolts, broken welds Or stress fractures.

• Decals

  Replace if worn, missing or illegible.
• Sun Grip
  Replace if worn or missing.
Quality Control Program

Third Party Contracting Guidance (FTA C 4220.1F)
All third party contractors must be in compliance with all applicable Federal and State laws, regulations, and directives, except to the extent that the Department determines otherwise in writing.

Bidders agree to comply with the following Federal and State administrative requirements:

1) U.S. DOT regulations, Uniform Administrative Requirements for Grants and Cooperative Agreements to State and Local Governments 49 C.F.R. Part 18.
2) Title 19A North Carolina Administrative Code (N.C.A.C.) Subchapter 5B. See Addendum A.
3) To achieve compliance with changing federal requirements, the bidder makes note that federal, state, and local, requirements may change and the changed requirements will apply to this contract as required.
4) Bidder will be performing activities for CCTS, as such the bidder agrees to abide by the Grant Agreement or the FTA Master Agreement and extend those requirements throughout each tier of their organization.

The contractor shall institute and maintain a complete quality-control program to ensure that the requirements of this contract are provided, as specified. The overall goal of the program should be to identify and correct any problems that may exist before they are identified by or reported to the CCTS and/or the vehicle maintenance staff. As a minimum, the program shall include:

An inspection system covering all the services required with a comprehensive checklist to be used to inspect contract performance during scheduled and unscheduled inspections, and the name(s) of the individuals who will be performing the inspections.

A system for identifying and correcting deficiencies and/or a pattern of deficiencies in the quality or quantity of services provided before the level of performance becomes unacceptable and/or CCTS point out the deficiencies.

A file of all inspections conducted by the Contractor and corrective actions taken must be maintained. This should include follow-up inspections to ensure that corrective action was appropriate, complete, and timely. This documentation shall be organized in a logical manner, kept current, and made available to CCTS during the term of the contract.

Quality Assurance

CCTS shall evaluate the contractor's performance under this contract. All surveillance observations shall be recorded by CCTS. When an observation indicates defective performance, CCTS shall request the contractor's representative to initial the observation. All observations of incomplete or defective performance, or safety and health standards violated shall be recorded.

CCTS verification inspections of services shall not constitute acceptance, nor replace the contractor inspection or in any way relieve the contractor of any responsibility to take all actions necessary to assure highest quality of service rendered.

The contractor may be required to meet with CCTS as often as necessary as determined by the CCTS.
Owner experience twenty five (25) years or greater in the automotive work field.

**Administration**

Upon contract award, CCTS will meet with the Contractor to review procedures for monitoring contract performance. In general, the Contractor shall anticipate that CCTS will use standard industry rate publications for cost and performance time guidelines, obtain second opinions of service work at random, and schedule on-site visits with shop management to review service performance. Contract renewal meetings shall be held prior to the end of the contract period expiration. At that time, CCTS will offer a contract extension or may notify the Contractor of its intent not to renew.

**Contract Cost Adjustments**

The costs, including the Contractor fees, shall be adjusted for the second and subsequent years of the Contract, prior to the end of the previous contract term. During the Annual Meeting, labor rates and costs of doing business will be reviewed. Changes in labor rates will be negotiated. The Consumer Price Index (CPI) and changes in the Minimum Wage Rate will serve as guides in these discussions / negotiations.

**Contract Termination**

With a thirty (30) day written notice, CCTS may terminate this contract in whole or in part, for convenience or because of the failure of the Contractor to fulfill the contract obligations. Upon receipt of the notice, the Contractor shall (1) immediately discontinue all services affected (unless the notice directs otherwise), and (2) deliver to CCTS all equipment (property of CCTS), data, drawings, specifications, reports, estimates, summaries, and other information and materials accumulated in performing this contract, whether completed or in process.

**Mandatory Insurance Requirements**

The Contractor shall provide Certificates of Insurance to CCTS. Any changes in the coverage of these policies must be communicated sixty (60) days prior to the change.

- **Worker Compensation – Statutory minimum limits:** G.S. 97 Workman’s Compensation Act requires any employer with employs three or more employees to carry workman’s compensation coverage. Employer’s liability with a minimum of $100,000 combined single limit per accident, $100,000 each employee for bodily injury by disease and $500,000 policy limit bodily injury by disease.

- **Garage Keeper’s Extra Legal Liability:** Minimum limits $1,000,000 per occurrence

- **Garage Liability:** Minimum limits $1,000,000 per occurrence

- **Commercial General Liability:** Minimum $1,000,000 combined single limit of Bodily Injury and Property Damage per occurrence including the following coverage:
  - Contractual Liability, Premises and Operations, Independent Contractors, Completed Operations and Product Liability, Personal Injury

- **Automobile Liability:** Minimum $1,000,000 combined single limit of Bodily Injury and Property Damage per occurrence including the following: owned automobiles, hired automobiles, non-hired automobiles County, its agents, officers and employees shall be named as an additional insured.
• Insurance liability shall be primary and noncontributory. All applicable policies shall provide waiver of subrogation.
Section A: Letter of Transmittal

Section B: Maintenance Response Form (Contractor Information Sheet)

Section C: Certificates of Insurance
or information regarding number of employees and workman’s compensation coverage requirements
Section D: Form of Proposal & Acknowledgement of Addenda

I understand that CCTS reserves the right to reject this proposal, but that this proposal shall remain open and shall not be withdrawn for a period of sixty (60) days from the date of its submission. Prices submitted in response to the RFP will be valid for a minimum of 180 days from the date of proposal submission.

The price quoted in any proposal shall include all labor, materials, tools, equipment and other costs necessary to fully complete the design, manufacture, delivery and implementation of the system pursuant to the negotiated specifications.

Name of Company/Firm: _______

Name & Title of Authorized Official:

Signature: ___________________________________________

Date: ___/___/2018

Business Address:

_____________________________________________________________________

_____________________________________________________________________

Telephone Number: ( __ ) ___-____

Fax Number: (___) ___-____

Email Address: ______________________

Acknowledgement Of Addenda Received:

Addendum No.: Date Received: _________________________

Addendum No.: Date Received: _________________________

Addendum No.: Date Received: _________________________

If no addenda were received, write “N/A” in each “Addendum No.” blank. Failure to acknowledge receipt of all addenda may cause the proposal to be considered non-responsive to the solicitation. Acknowledged receipt of each addendum must be clearly established.

Please attach a copy of each addendum received to this page, Section D.
### Section E: Required Appendices Submissions

<table>
<thead>
<tr>
<th>Appendix A</th>
<th>Certification of Compliance with Requirements for the Participation of Disadvantaged Business Enterprises (DBEs)</th>
<th>RS-2 Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appendix B</td>
<td>Certification of Primary Participants Regarding Debarment, Suspension, and Other Responsibility Matters</td>
<td></td>
</tr>
<tr>
<td>Appendix C</td>
<td>Certification of Restrictions On Lobbying</td>
<td></td>
</tr>
<tr>
<td>Appendix D</td>
<td>Certificate of Compliance with Buy America Requirements (only submit one, either Appendix D or E)</td>
<td></td>
</tr>
<tr>
<td>Appendix E</td>
<td>Certificate of Non-Compliance with Buy America Requirements (only submit one, either Appendix E or D)</td>
<td></td>
</tr>
<tr>
<td>Appendix F</td>
<td>Federal and State Requirements and Special Conditions for Operations and Management Contracts</td>
<td></td>
</tr>
<tr>
<td>Appendix G</td>
<td>Price Proposal form</td>
<td></td>
</tr>
</tbody>
</table>
For All Procurements Involving Any Services

DISADVANTAGED, MINORITY, WOMEN BUSINES ENTERPRISES (RACE AND GENDER NEUTRAL) PROFESSIONAL SERVICES CONTRACTS ONLY
(9-30-09) SP1G69

Policy

It is the policy of the North Carolina Department of Transportation that businesses shall have an equal opportunity to compete fairly for and to participate in the performance of contracts financed in whole or in part by federal and state funds.

The Department is committed to its annual aspirational goal(s) set on all federally assisted and state funded contracts. Professional Services Contracts are race and gender neutral and do not contain goals; however, the firm is encouraged to give every opportunity to allow DBE/MBE/WBE sub-consultant participation on all contracts and supplemental agreements.

Obligation

In compliance with Title VI, 23 CRF 200, 230, 635, 117 (d) and (e) and 49 CFR Parts 21 and 26, the Firm and sub-consultant shall not discriminate on the basis of race, religion, color, creed, national origin, age, disability or sex in the performance of this contract. Failure by the Firm to comply with these requirements is a material breach of this contract, which will result in the termination of this contract or such other remedy, as the Department deems necessary.

Definitions

Professional Services – Services such as, but not limited to, project management, construction engineering and inspection, feasibility studies, planning and environmental studies, preliminary engineering, design and redesign, surveying, mapping, geotechnical investigations, architectural related services, visualization, simulation studies, technical assistance and transportation services studies.

Department - North Carolina Department of Transportation

Disadvantaged Business Enterprise (DBE) – A firm certified through the federally mandated North Carolina Unified Certification Program administered by the Department.

Minority-Owned and Women-Owned Business Enterprises (MBE/WBE) - Firms certified through the state-mandated North Carolina Unified Certification Program administered by the Department.

Small Professional Services Firm (SPSF) – Small professional consultant firms who have been certified by the Department. Any business established for profit and meets the certification standards outlined in 13 CFR Part 121, Sector 54 under the North American Industrial Classification system (NAICS) is eligible for participation in the Department’s SPSF program.

Form RS-2 - Form to be completed showing the participation of all known consultants and sub-consultants (SPSFs) who will participate in the performance of the identified work

Form DBE-IS – Form required to record payments made to sub-consultants, including material suppliers. The accounting shall be listed on the Department’s Subcontractor Payment Information Form (Form DBE-IS).

North Carolina Unified Certification Program (UCP) - A program that provides comprehensive information to applicants for certification, such that an applicant is required to apply only once for DBE certification that will be
honored by all recipients of US Department of Transportation funds in the state and not limited to the Department of Transportation only. The Certification Program is in accordance with 49 CFR Part 26.

**Race and Gender-Neutral** – Measure or program in which goals are not consciously set in order to achieve significant participation by historically underutilized groups. In a race and gender-neutral program, other methods are used to achieve participation, such as but not limited to aggressive outreach, targeted advertising and unbundling of work items.

**US Department of Transportation** - United States Department of Transportation, including the Office of the Secretary, the Federal Highway Administration (FHWA), the Federal Transit Administration (FTA), and the Federal Aviation Administration (FAA).

**Participation**

Specific project goals are not established for Professional Services agreements as identified in the scope of work for this contract. The Department encourages the utilization of Small Professional Services Firms (SPSF) sub-consultants and/or suppliers on professional services contracts let by NC Department of Transportation.

**Listing of Sub-consultants**

The firm, at the time the Letter of Interest or Proposal is submitted, shall submit a listing of all known small professional services firms that will participate in the performance of the identified work. The participation of each SPSF shall be submitted on a separate Form RS-2. In the event the firm has no SPSF/sub-consultant participation, the firm shall indicate this on the Form RS-2 by entering the word `none` or the number `zero` and the form shall be signed and submitted with the Letter of Interest or Proposal. Form RS-2 may be accessed on the website at: https://apps.Department of Transportation.state.nc.us/quickfind/forms/Default.aspx

**Directory of Approved Transportation Firms**

Real-time information about firms doing business with the Department, and firms that are prequalified and approved through North Carolina’s Prequalification Unit, is available in the Directory of Transportation Firms. The Directory can be accessed by the link on the Department’s homepage or by entering https://apps.dot.state.nc.us/vendor/directory in the address bar of your web browser. Only firms identified as small business professional consulting firms (SPSF) and approved (certified and prequalified) in the Directory will be considered for sub-consultant utilization.

**Reporting Participation**

When payments are made to sub-consultants, including material suppliers, firms at all levels (Firm, sub-consultant or sub-firm) shall provide the Contract Administrator with an accounting of said payments. The accounting shall be listed on the Department’s Subcontractor Payment Information Form (Form DBE-IS). In the event the firm has no sub-consultant participation, the firm shall indicate this on the Form DBE-IS by entering the word ‘None’ or the number ‘zero’ and the form shall be signed. Form DBE-IS may be accessed on the website https://apps.dot.state.nc.us/quickfind/forms/Default.aspx

A responsible fiscal officer of the payee Firm, or sub-consultant, who can attest to the date and amount of the payments shall certify that the accounting is correct on the Form DBE-IS by affixing their signature. This information shall be submitted as part of the requests for payments made to the Department.
Tip No and/or Type of Work (Limited Services)

Consultant Firm Name and Federal Tax ID

Sub-consultant/Firm name and Federal Tax Id

<table>
<thead>
<tr>
<th>Service / Item Description</th>
<th>Anticipated Utilization</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total Utilization:

Submitted By:  
Sub-consultant:  
*By:  
Title:  
SPSF Status:  Yes  No.

Recommended By:  
Consultant:  
*By:  
Title:  

“SUBCONSULTANT” (FORM RS-2)  RACE AND GENDER NEUTRAL

Instructions for completing the Form RS-2:

1. Complete a Sub-consultant Form RS-2 for each Sub-consultant firm to be utilized by your firm.

2. Insert TIP Number and /or Type of Work (Limited Services); Project No. from Transit System

3. Complete the Consultant/Firm name and Federal Tax ID Number for the primary firm information.

4. Complete the Sub-consultant/Sub Firm name and Federal Tax ID Number for the sub firm information.

5. Enter Service/Item Description – describe work to be performed by the Sub Firm

6. Enter Anticipated Utilization – Insert dollar value or percent of work to the Sub-consultant/Sub Firm

7. *Signatures of both Sub-consultant and Prime Consultant are required on each RS-2 Form to be submitted with the Letter of Interest (LOI) to be considered for selection

8. Complete “SPSF Status” section – Sub-consultant shall check the appropriate box regarding SPSF Status, check Yes if SPSF or No if not SPSF
In the event the firm has no sub-consultant, it is required that this be indicated on the Sub-
consultant Form RS-2 form by entering the word None or the number ZERO and signing
the form. THIS FORM SHALL BE INCLUDED WITH THE PROPOSAL.
Appendix B: Certification of Primary Participants Regarding Debarment, Suspension, and Other Responsibility Matters

CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY and VOLUNTARY EXCLUSION
LOWER TIER COVERED TRANSACTION

(To be submitted with all bids/proposals or offers exceeding $25,000.)

(1) The prospective lower tier participant (Bidder/Contractor) certifies, by submission of this bid or proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) The prospective Bidder/Contractor also certifies by submission of this bid or proposal that all subcontractors and suppliers (this requirement flows down to all subcontracts at all levels) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(3) Where the prospective lower tier participant (Bidder/Contractor) is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this bid or proposal.

The lower tier participant (Bidder/Contractor), ________________________, certifies or affirms the truthfulness and accuracy of this statement of its certification and disclosure, if any.

DATE ____________________________
SIGNATURE _______________________
COMPANY _________________________
NAME _____________________________
TITLE ______________________________

State of ___________________________
County of __________________________
Subscribed and sworn to before me this ___ day of _________________, 20___.

Notary Public ______________________________
My Appointment Expires ___________________
Appendix C: Certification of Restrictions on Lobbying
(To be submitted with all bids or offers exceeding $100,000; must be executed prior to Award)

The undersigned ____________ certifies, to the best of his or her knowledge and belief, that:

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any persons for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding to any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying", in accordance with its instructions [as amended by "Government wide Guidance for New Restrictions on Lobbying," 61 Fed. Reg. 1413 (1/19/96). Note: language in paragraph (2) herein has been modified in accordance with Section 10 of the Lobbying Disclosure Act of 1995 (P.L. 104-65, to be codified at 2 U.S.C. 1601, et seq.)]

3. The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance is placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transactions imposed by 31, U.S.C. 1352 (as amended by the Lobbying Disclosure Act of 1995). Any person who fails to file the required certification shall be subject to a civil penalty of not less than $10,000 and not more than $100,000 for each such failure.

[Note: Pursuant to 31 U.S.C. 1352(c)(1)-(2)(A), any person who makes a prohibited expenditure or fails to file or amend a required certification or disclosure form shall be subject to a civil penalty of not less than $10,000 for each such expenditure or failure.]

The Contractor, ____________________ , certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. Section A 3801 et seq., apply to this certification and disclosure, if any.

_________________________________________ Signature of Contractor's Authorized Official

_________________________________________ Name and Title of Contractors Authorized Official

Subscribed and sworn to before me this ____ day of ______ , 20___ in the State of ______ ;

and the County of ______ ;

Notary Public ___________________________ My Appointment Expires __________________
Appendix D: CERTIFICATE OF COMPLIANCE WITH BUY AMERICA ROLLING STOCK REQUIREMENTS

(To be submitted with all bids exceeding $100,000. A bid, which does not include this certification or the certification under Appendix E, will not be eligible for award.)

The bidder/contractor hereby certifies that it will comply with the requirements of 49 U.S.C. Section 5323(j), and the regulations in 49 CFR Part 661.11.

DATE __________________________
SIGNATURE ______________________
TITLE __________________________
COMPANY _________________________

State of _________________________
County of ________________________
Subscribed and sworn to before me this day of __________________, 20 .

Notary Public ________________________
My Appointment Expires ______________
Appendix E: CERTIFICATE OF NON-COMPLIANCE WITH BUY AMERICA ROLLING STOCK REQUIREMENTS

(To be submitted with all bids exceeding $100,000. A bid, which does not include this certification or the certification under Appendix D, will not be eligible for award.)

The bidder/contractor hereby certifies that it cannot comply with the requirements of 49 U.S.C. Section 5323(j), but may qualify for an exception to the requirement consistent with 49 U.S.C. Section 5323(j)(2)(C), and regulations in 49 CFR 661.7.

DATE __________________________
SIGNATURE ______________________
T I T L E _________________________
COMPANY _______________________

State of _________________________
County of _________________________
Subscribed and sworn to before me this day of _________________________, 20 .

Notary Public _______________________
My Appointment Expires ________________
Appendix F: FEDERAL AND STATE REQUIREMENTS
AND SPECIAL CONDITIONS
for
OPERATIONS and MANAGEMENT CONTRACTS

1. General

The work performed under this contract will be financed, in part, by grants provided under programs of the Federal Transit Administration. Citations to federal law, regulation, and guidance references include, but are not limited to, the Master Agreement FTA MA (19), dated October 1, 2012; FTA Circular 4220.1F, dated November 1, 2008; “Best Practices Procurement Manual”, updated March 13, 1999 with revisions through October 2005; 49 CFR Part 18 (State and Local Governments) and 49 CFR Part 19 (Institutions of Higher Education, Hospitals, and Other Non-Profit Organizations) and any subsequent amendments or revisions thereto.

THE FOLLOWING MAY BE USED SYNONYMOUSLY:
“BIDDER” AND “CONTRACTOR”
“PURCHASER”, “PROCURING AGENCY” AND “OWNER”

2. Federal Changes

Contractor shall at all times comply with all applicable Federal Transit Administration (FTA) regulations, policies, procedures and directives, including without limitation those listed directly or by reference in the Master Agreement between Purchaser and FTA, as they may be amended or promulgated from time to time during the term of this contract. Contractor's failure to so comply shall constitute a material breach of this contract.

FTA’s new authorizing legislation, MAP-21 made significant changes to FTA’s public transportation programs.
(1) MAP-21 requirements apply to:
   a. New grants and cooperative agreements for which FTA awarded funds made available or appropriated to carry out MAP-21 programs, and
   b. Amendments to existing cooperative agreements for which FTA awarded funds made available or appropriated to carry out MAP-21 programs,
(2) Fiscal Year 2012 and previous fiscal year funding requirements apply as follows:
   a. In some instances, as determined by FTA, previous program requirements apply or will apply to grants and cooperative agreements for which FTA awarded Fiscal Year 2012 or a previous fiscal year funds, but
   b. In other instances, as determined by FTA, MAP-21 program requirements (including MAP-21 “cross-cutting requirements” identified in section 43 of this Master Agreement) apply or will apply to grants and cooperative agreements for which FTA awarded Fiscal Year 2012 or a previous fiscal year funds.

3. Notification of Federal Participation

To the extent required by Federal law, the State of North Carolina agrees that, in administering any Federal assistance Program or Project supported by the underlying Grant Agreement or Cooperative Agreement, any request for proposals, solicitation, grant application, form, notification, press release, or other publication involving the distribution of FTA assistance for the Program or the Project that it will identify the FTA grant source by listing the Catalog of Federal Domestic Assistance Number of the
The following FTA grant programs will be eligible to participate in this bid, 20.505, 20.507, 20.500, 20.513, 20.509, 20.516, 20.519, 20.521, 20.525, and 20.526. Federal funding assistance up to eighty (80%) percent may be provided.

4. **Definitions**

*Third Party Agreement,* in accordance with the Master Agreement unless FTA determines otherwise in writing, includes all of the following agreements, such as:

(1) Third party contracts,
(2) Leases,
(3) Third party subcontracts; and
(4) Other similar arrangements or agreements.

*Third Party Participant,* in accordance with the Master Agreement unless FTA determines otherwise in writing, includes all of the following participants, such as:

(1) Third party contractors,
(2) Lessees,
(3) Third party subcontractors, and
(4) Other participants in the Project

5. **Conflict of Interest**

No employee, officer, board member, or agent of the Owner shall participate in the selection, award, or administration of a contract supported by Federal Transit Administration (FTA) funds if a conflict of interest, real or apparent, would be involved. Such a conflict would arise when the employee, officer, board member, or agent, any member of his or her immediate family, his or her partner, or an organization that employs, or is about to employ any of the above, has a financial or other interest in the firm selected for award.

6. **Lobbying**


_The requisite “Lobbying Certification” is included as ATTACHMENT A (attach Standard Form-LLL if necessary) and must be executed for contracts of $100,000 or more and prior to the award of the contract._

7. **Civil Rights**
(1) **Nondiscrimination** - In accordance with Title VI of the Civil Rights Act, as amended, 42 U.S.C. § 2000d, section 303 of the Age Discrimination Act of 1975, as amended, 42 U.S.C. § 6101 et seq., section 202 of the Americans with Disabilities Act of 1990, 42 U.S.C. § 12101, and Federal transit law at 49 U.S.C. § 5332, the Contractor agrees that it will not discriminate against any employee or applicant for employment because of race, color, creed, national origin, sex, age, or disability. In addition, the Contractor agrees to comply with applicable Federal implementing regulations and other implementing requirements FTA may issue.

(a) The third party contractor and all lower tiers shall comply with all provisions of FTA Circular 4701.1A, “Title VI and Title VI Dependent Guidelines for Federal Transit Administration recipients”, May 13, 2007.

(2) **Equal Employment Opportunity** - The following equal employment opportunity requirements apply to the underlying contract:

(a) **Race, Color, Religion, National Origin, Sex** - In accordance with Title VII of the Civil Rights Act, as amended, 42 U.S.C. § 2000e, and Federal transit laws at 49 U.S.C. § 5332, the Contractor agrees to comply with all applicable equal employment opportunity requirements of U.S. Department of Labor (U.S. DOL) regulations, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," 41 C.F.R. Parts 60 et seq., (which implement Executive Order No. 11246, "Equal Employment Opportunity," as amended by Executive Order No. 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," 42 U.S.C. § 2000(e) note), and with any applicable Federal statutes, executive orders, regulations, and Federal policies that may in the future affect construction activities undertaken in the course of the Project. The Contractor agrees to take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, national origin, sex, or age. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. In addition, the Contractor agrees to comply with any implementing requirements FTA may issue.


(3) **Nondiscrimination on the Basis of Age** – The Contractor agrees to comply with all applicable requirements of the Age Discrimination Act of 1975, as amended, 42 U.S.C. §§ 6101 et seq., and with implementing U.S. Health and Human Services regulations, “Nondiscrimination on the Basis of Age in Programs or Activities Receiving Federal Financial Assistance, 45 C.F.R. Part 90, which prohibit discrimination against individuals on the basis of age.


(4) **Nondiscrimination on the Basis of Sex** - The Contractor agrees to comply with all applicable

(5) Access for Individuals with Disabilities - The Contractor agrees to comply with 49 U.S.C. § 5301(d), which states the Federal policy that elderly individuals and individuals with disabilities have the same right as other individuals to use public transportation services and facilities, and that special efforts shall be made in planning and designing those services and facilities to implement transportation accessibility rights for elderly individuals and individuals with disabilities. The Contractor also agrees to comply with all applicable provisions of section 504 of the Rehabilitation Act of 1973, as amended, with 29 U.S.C. § 794, which prohibits discrimination on the basis of disability; with the Americans with Disabilities Act of 1990 (ADA), as amended, 42 U.S.C. §§ 12101 \textit{et seq}., which requires that accessible facilities and services be made available to individuals with disabilities; and with the Architectural Barriers Act of 1968, as amended, 42 U.S.C. §§ 4151 \textit{et seq}., which requires that buildings and public accommodations be accessible to individuals with disabilities. In addition, the Contractor agrees to comply with applicable Federal regulations and directives and any subsequent amendments thereto, except to the extent the Federal Government determines otherwise in writing, as follows:

(1) U.S. DOT regulations “Transportation Services for Individuals with Disabilities (ADA)” 49 C.F.R. Part 37;

(2) U.S. DOT regulations “Nondiscrimination on the Basis of Handicap in Programs and Activities Receiving or Benefiting from Federal Financial Assistance,” 49 C.F.R. Part 27;


(5) U.S. DOJ regulations “Nondiscrimination on the Basis of Disability by Public Accommodations and in Commercial Facilities.” 28 C.F.R. Part 36;

(6) U.S. GSA regulations “Accommodations for the Physically Handicapped,” 41 C.F.R. Subpart 101-19;


(9) U.S. Architectural and Transportation Barriers Compliance Board regulations, “Electronic and Information Technology Accessibility Standards.” 36 C.F.R. Part 1194;

(10) FTA regulations, "Transportation of Elderly and Handicapped Persons," 49 C.F.R. part 609; and

(11) Federal civil rights and nondiscrimination directives implementing the foregoing Federal laws


(8) **Drug or Alcohol Abuse-Confidentiality and Other Civil Rights Protections.** To the extent applicable, the Contractor agrees to comply with the confidentiality and other civil rights protections of the Drug Abuse Office and Treatment Act of 1972, as amended, 21 U.S.C. §§ 1101 et seq., with the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970, as amended, 42 U.S.C. §§ 4541 et seq., and with the Public Health Service Act of 1912, as amended, 42 U.S.C. §§ 290dd through 290dd-2, and any amendments thereto.

(9) **Other Nondiscrimination Laws.** The Contractor agrees to comply with applicable provisions of other Federal laws and regulations, and follow applicable directives prohibiting discrimination, except to the extent that the Federal Government determines otherwise in writing.

(10) The Contractor also agrees to include these requirements in each subcontract financed in whole or in part with Federal assistance provided by FTA, modified only if necessary to identify the affected parties.

8. **Contracting with Disadvantaged Business Enterprises**

The newest version on the Department of Transportation’s Disadvantaged Business Enterprise (DBE) program became effective October 1, 2004.


The NC Department of Transportation/Public Transportation Division’s overall goal for DBE participation is **8.6%**.

b. The contractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this contract. The contractor shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of this DOT-assisted contract. Failure by the contractor to carry out these requirements is a material breach of this contract, which may result in the termination of this
contract or such other remedy as the **Procuring Agency** deems appropriate. Each subcontract the contractor signs with a subcontractor must include the assurance in this paragraph (see 49 CFR 26.13(b)).

The successful bidder/offeror will be required to report its DBE participation obtained through race-neutral means throughout the period of performance.

c. The contractor is required to pay its subcontractors performing work related to this contract for satisfactory performance of that work no later than 30 days after the contractor’s receipt of payment for that work from the Procuring Agency. In addition, these may apply:

the contractor may not hold retainage from its subcontractors; or
is required to return any retainage payments to those subcontractors within 30 days after the subcontractor’s work related to this contract is satisfactorily completed; or
is required to return any retainage payments to those subcontractors within 30 days after incremental acceptance of the subcontractor’s work by the Procuring Agency and contractor’s receipt of the partial retainage payment related to the subcontractor’s work.

d. The contractor must promptly notify the **Procuring Agency** whenever a DBE subcontractor performing work related to this contract is terminated or fails to complete its work, and must make good faith efforts to engage another DBE subcontractor to perform at least the same amount of work. The contractor may not terminate any DBE subcontractor and perform that work through its own forces or those of an affiliate without prior written consent of the **Procuring Agency**.

9. **Clean Air Act**

(a) The Contractor agrees to comply with all applicable standards, orders, or regulations issued pursuant to Section 306 of the Clean Air Act as amended, 42 U.S.C. § 7606, and other applicable provisions of the Clean Air Act, as amended, 42 U.S.C. §§ 7401 through 7671q. The Contractor agrees to report any violation to the Purchaser and understands and agrees that the Purchaser will, in turn, report each violation as required to assure notification to the State and/or FTA and the appropriate EPA Regional Office.

(b) The Contractor also agrees to include these requirements in each subcontract exceeding $100,000 financed in whole or in part with Federal Assistance provided by FTA.

10. **Clean Water**

(a) The Contractor agrees to comply with all applicable standards, orders, or regulations issued pursuant to Section 508 of the Clean Water Act, as amended, 33 U.S.C. § 1368, and other applicable requirements of the Clean Water Act, as amended, 33 U.S.C. §§ 1251 through 1377, The Contractor agrees to report each violation as required to assure notification to FTA and the appropriate EPA Regional Office.

(b) The Contractor also agrees to include these requirements in each subcontract exceeding $100,000 financed in whole or in part with Federal assistance provided by FTA.

11. **Environmental Protection**

The Contractor agrees to comply with all applicable requirements of the National Environmental Policy Act of 1969, as amended, (NEPA) 42 U.S.C. §§ 4321 through 4335 (as restricted by 42 U.S. C. § 5159, if applicable); Executive Order No. 11514, as amended, “Protection and Enhancement of Environmental Quality,” 42 U.S.C. § 4321 note; FTA statutory requirements at 49 U.S.C. § 5323(c)(2) ), as amended by MAP-21, ; U.S. Council on Environmental Quality regulations pertaining to
compliance with NEPA, 40 C.F.R. Parts 1500 through 1508; and joint FHWA FTA regulations, “Environmental Impact and Related Procedures,” 23 C.F.R. Part 771 and 49 C.F.R. Part 622; and other applicable Federal environmental protection regulations that may be promulgated at a later date. The Contractor agrees to comply with the applicable provisions of 23 U.S.C. § 139 pertaining to environmental procedures, and 23 U.S.C. § 326, pertaining to Purchaser’s responsibility for categorical exclusions, in accordance with the provisions of joint FHWA/FTA final guidance, “Environmental Review Process (Public Law 109-59),” 71 Fed. Reg. 66576 et seq. November 15, 2006 and any applicable Federal directives that may be issued at a later date, except to the extent that FTA determines otherwise in writing.

12. **Energy Conservation**

The Contractor agrees to comply with mandatory standards and policies relating to energy efficiency that are contained in the state energy conservation plans issued in compliance with the Energy Policy and Conservation Act, 42 U.S.C. Sect. 6321 et seq.

13. **Buy America**

If the Contractor is providing vehicles as part of the operations or service agreement, the vehicles must meet Buy America. The Contractor agrees to comply with 49 U.S.C. § 5323(j), as amended by MAP-21 and 49 C.F.R. part 661, to the extent consistent with MAP-21, and subsequent amendments to those regulations that may be promulgated. The Contractor also agrees to comply with FTA directives to the extent those directives are consistent with MAP-21, except to the extent that FTA determines otherwise in writing. Buy America requirements state that Federal funds may not be obligated unless steel, iron, and manufactured products used in FTA-funded projects are produced in the United States, unless a waiver has been granted by FTA or the product is subject to a general waiver. General waiver requirements are listed in 49 CFR 661.7. Appendix A grants a general public interest waiver from the Buy America requirements that apply to microprocessors, computers, microcomputers, or software, or other such devices, which are used solely for the purpose of processing or storing data. This general waiver does not extend to a product or device, which merely contains a microprocessor or microcomputer and is not used solely for the purpose of processing or storing data. Small purchases (currently less than $100,000) made with capital, operating, or planning funds are also exempt from the Buy America requirements.

The Buy America requirements flow down from FTA recipients and sub-recipients to first tier contractors, who are responsible for ensuring that lower tier contractors and subcontractors are in compliance.

Separate requirements for rolling stock are set out at 5323(j)(2)(C) and 49 CFR 661.11, which provide that Federal funds may not be obligated unless rolling stock is manufactured in the United States and have a sixty (60%) percent domestic content. Rolling stock that is not subject to a general waiver must be manufactured in the United States and have a 60 percent domestic content. **Rolling stock includes:** buses, other vehicles used in transportation, train control equipment, communication equipment, and traction power equipment.

Effective July 24, 1995 small purchases (under the $100,000 threshold) made with FTA funds, will not be subject to the Buy America requirement. The value of small purchases should be determined by using "contract price" and not "unit price".

**These regulations require, as a matter of responsiveness, that the Bidder or Contractor submit to the purchaser the appropriate Buy America certification (Attachment C or D) with all bids where FTA funds are provided, except those subject to a general waiver or less than $100,000.**
BIDS OR OFFERS THAT ARE SUBMITTED WITHOUT THE COMPLETED BUY AMERICA CERTIFICATION MUST BE REJECTED AS NONRESPONSIVE. BIDDERS ARE ADVISED THAT SUBMISSION OF BOTH CERTIFICATIONS WITH THE BID IS ALSO CONSIDERED NONRESPONSIVE AND WILL RESULT IN REJECTION OF THE BID; ONLY ONE CERTIFICATION (either C or D) SHALL BE SUBMITTED. The certification requirement does not apply to lower tier subcontractors.

14. Pre-Award and Post-Delivery Audits of Rolling Stock Purchases

If the Contractor is providing vehicles as part of the operations or service agreement, the vehicles must meet the requirements of the Pre-Award and Post-Delivery Audits for Rolling Stock. 49 U.S.C. Section 5323(m), as amended by MAP-21 and FTA’s implementing regulation 49 CFR Part 663, dated September 24, 1991, and, when promulgated, any amendments to those regulations, require all recipients purchasing vehicles carrying passengers to conduct pre-award and post-delivery audits. If the provisions of 49 U.S.C. Section 5323(m), as amended by MAP-21 conflict with FTA’s implementing regulations as currently promulgated the provisions of 49 U.S.C. Section 5323(m), as amended, prevail.

Pre-Award Audit:
Pre-award information may also be submitted with the bid.

(1) Buy America Requirements: (for contracts of $100,000 and more)
The Contractor shall complete and submit a declaration certifying either compliance or noncompliance with Buy America (see Section 14. Buy America). If the Contractor certifies compliance with Buy America, it shall provide supporting documentation that indicates that 60% of the cost of all components are manufactured in the United States and that final assembly takes place in the United States. The documentation shall include:
   a) the component and subcomponent parts of the rolling stock to be purchased identified by manufacturer of the parts, their country of origin and costs;
   b) the location of the final assembly point for the rolling stock, including a description of the activities that will take place at the final assembly point and the cost of the final assembly; and
   c) a copy of the letter from FTA granting a waiver on the vehicle(s) for all or part of the Buy America requirement under section 165(b)(1), (b)(2), or (b)(4) of the Surface Transportation Assistance Act (STAA) of 1982, as amended;

(2) Federal Motor Vehicle Safety Standards (FMVSS) Certification: (must be completed for all purchases)
The Contractor shall submit:
   a) the manufacturer's FMVSS self-certification sticker information that the vehicle complies with relevant FMVSS regulations; or
   b) the manufacturer’s certified statement that the contracted vehicles will not be subject to the FMVSS regulations.

(3) Solicitation Specification Requirements:
The Contractor shall submit evidence that it will be capable of meeting the bid specifications.

Post-Delivery Audit:
Upon completion of the vehicle(s), and prior to filing of the title, the successful bidder shall provide the information indicated in 1-3 above. This post-delivery audit is required to ensure that the vehicle(s) were manufactured as intended. Failure to comply with this requirement or inability to certify Buy America compliance shall be cause for rejection of the vehicle(s).
Upon delivery and acceptance of the equipment, the vehicle(s) shall undergo a thorough visual inspection and road test to assure compliance to contract specifications.

*Note - The term "manufacturer" shall include, but not be limited to, the chassis manufacturer; the secondary manufacturer; a second party providing additions or modifications to the vehicle, and/or the bidder.

Please refer to EXHIBIT I regarding computation of component and subcomponent parts.

The Contractor shall require the lowest bidders, determined at bid opening, to submit the Pre-Audit information within three (3) working days of the request. This information may also be submitted with the bid. **This pre-award audit information is required to be eligible for award of the bid.** Failure to comply with this requirement shall be cause for rejection of the bid.

Certifications of Pre-Award and Post-Delivery Audits should be presented with documentation from contractor. Additional documentation should be made available upon request.

### 15. Fly America

The Contractor agrees to comply with 49 U.S.C. 40118 (the "Fly America" Act) in accordance with the General Services Administration’s regulations at 41 CFR Part 301-10, which provide that recipients and sub-recipients of Federal funds and their contractors are required to use U.S. Flag air carriers for U.S. Government-financed international air travel and transportation of their personal effects or property, to the extent such service is available, unless travel by foreign air carrier is a matter of necessity, as defined by the Fly America Act. The Contractor shall submit, if a foreign air carrier was used, an appropriate certification or memorandum adequately explaining why service by a U.S. flag air carrier was not available or why it was necessary to use a foreign air carrier and shall, in any event, provide a certificate of compliance with the Fly America requirements. The Contractor agrees to include the requirements of this section in all subcontracts that may involve international air transportation.

### 16. Recycled Products

The Recycled Products requirement applies to all contracts for items designated by the EPA, when the purchaser or contractor procures $10,000 or more of one of these items during the fiscal year, or has procured $10,000 or more of such items in the previous fiscal year, using Federal funds. New requirements for "recovered materials" will become effective May 1, 1996. These regulations apply to all procurement actions involving items designated by the EPA, where the procuring agency purchases $10,000 or more of one of these items in a fiscal year, or when the cost of such items purchased during the previous fiscal year was $10,000. These requirements flow down to all contractor and subcontractor tiers.

To the extent possible the contractor agrees to comply with U. S. Environmental Protection Agency (U.S. EPA), “Comprehensive Procurement Guidelines for Products Containing Recovered Materials,” 40 CFR Part 247, which implements section 6002 of the Resource Conservation and Recovery Act (RCRA), as amended, 42 U.S.C. 6962. The contractor agrees to provide competitive preference for products and services that conserve natural resources, protect the environment and are energy efficient, except to the extent that the Federal Government determines otherwise in writing. These items include, but may not be limited to:

- **Paper and paper products**, excluding building and construction paper grades.
- **Vehicular products**:
(a) Lubricating oils containing re-refined oil, including engine lubricating oils, hydraulic fluids, and gear oils, excluding marine and aviation oils.
(b) Tires, excluding airplane tires.
(c) Reclaimed engine coolants, excluding coolants used in non-vehicular applications.
(d) Rebuilt vehicular parts.

**Transportation products:**
(a) Traffic barricades and traffic cones used in controlling or restricting vehicular traffic.
(b) Parking stops made from concrete or containing recovered plastic or rubber.
(c) Channelizers containing recovered plastic or rubber.
(d) Delineators containing recovered plastic, rubber, or steel.
(e) Flexible delineators containing recovered plastic.

**Miscellaneous products:**
(a) Pallets containing recovered wood, plastic, or paperboard.
(b) Sorbents containing recovered materials for use in oil and solvent clean-ups and as animal bedding.
(c) Industrial drums containing recovered steel, plastic, or paper.
(d) Awards and plaques containing recovered glass, wood, paper, or plastic.
(e) Mats containing recovered rubber and/or plastic.
(f) (1) Non-road signs containing recovered plastic or aluminum and road signs containing recovered aluminum.
   (2) Sign supports and posts containing recovered plastic or steel.
(g) Manual-grade strapping containing recovered steel or plastic.
(h) Bike racks containing recovered steel or plastic.
(i) Blasting grit containing recovered steel, coal and metal slag, bottom ash, glass, plastic, fused alumina oxide, or walnut shells.

**Park and recreation products:**
(a) Playground surfaces and running tracks containing recovered rubber or plastic.
(b) Plastic fencing containing recovered plastic for use in controlling snow or sand drifting and as a warning/safety barrier in construction or other applications.
(c) Park benches and picnic tables containing recovered steel, aluminum, plastic, or concrete.
(d) Playground equipment containing recovered plastic, steel, or aluminum.

**Landscaping products:**
(a) Hydraulic mulch products containing recovered paper or recovered wood used for hydroseeding and as an over-spray for straw mulch in landscaping, erosion control, and soil reclamation.
(b) Compost made from yard trimmings, leaves, grass clippings, and/or food waste for use in landscaping, seeding of grass or other plants on roadsides and embankments, as a nutritious mulch under trees and shrubs, and in erosion control and soil reclamation.
(c) Garden and soaker hoses containing recovered plastic or rubber.
(d) Lawn and garden edging containing recovered plastic or rubber.
(e) Plastic lumber landscaping timbers and posts containing recovered materials.

**Non-paper office products:**
(a) Office recycling containers and office waste receptacles.
(b) Plastic desktop accessories.
(c) Toner cartridges.
(d) Plastic-covered binders containing recovered plastic; chipboard and pressboard binders containing recovered paper; and solid plastic binders containing recovered plastic.
(e) Plastic trash bags.
(f) Printer ribbons.
(g) Plastic envelopes.
17. **Debarment and Suspensions**

This contract is a covered transaction for purposes of 2 CFR Part 1200, which adopts and supplements the provisions of U.S. Office of Management and Budget (U.S. OMB) “Guidelines to Agencies on Government-wide Debarment and Suspension (Non-procurement),” 2 CFR Part 180. As such, the contractor is required to verify that none of the contractor, its principals, as defined at 2 CFR 180.995, or affiliates, as defined at 2 CFR 180.905, are excluded or disqualified as defined at 2 CFR 180.940, 180.935 and 180.945.

The contractor is required to comply with 2 CFR 180, Subpart C and must include the requirement to comply with 2 CFR 180, Subpart C in any lower tier covered transaction it enters into.

By signing and submitting its bid or proposal, the bidder or proposer certifies as follows:

The certification in this clause is a material representation of fact relied upon by the Procuring Agency. If it is later determined that the bidder or proposer knowingly rendered an erroneous certification, in addition to remedies available to Procuring Agency, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment. The bidder or proposer agrees to comply with the requirements of 2 CFR 180, Subpart C while this offer is valid and throughout the period of any contract that may arise from this offer. The bidder or proposer further agrees to include a provision requiring such compliance in its lower tier covered transactions.

The Procuring Agency agrees and assures that its third party contractors and lessees will review the “Excluded Parties Listing System” at https://www.sam.gov/ before entering into any subagreement, lease or third party contract.

The Procuring Agency will be reviewing all third party contractors under the Excluded Parties Listing System at https://www.sam.gov/ before entering into any contracts.

*The requisite Debarment and Suspension Certification is included as ATTACHMENT B (attach additional statement if necessary) and must be executed for contracts of $25,000 or more and prior to the award of the contract.*

18. **Termination or Cancellation of Contract**

The Owner, by written notice, may terminate this contract, in whole or in part, when it is in the best interest of the project. If this contract is terminated, the Owner shall be liable only for payment under the payment provisions of this contract for services rendered before the effective date of termination.

The Owner, by written notice, may terminate this contract, in whole or in part, when it is in the best interest of the project. If this contract is terminated, the Owner shall be liable only for payment under the payment provisions of this contract for services rendered before the effective date of termination.

The Owner may terminate this contract in whole or in part, for the Owner's convenience or because of the failure of the Contractor to fulfill the contract obligations. The Owner shall terminate by delivering to the Contractor a Notice of Termination specifying the nature, extent, and effective date of the termination. Upon receipt of the notice, the Contractor shall (1) immediately discontinue all services affected (unless the notice directs otherwise), and (2) deliver to the Owner all equipment (property of...
Owner), data, drawings, specifications, reports, estimates, summaries, and other information and materials accumulated in performing this contract, whether completed or in process. If the termination is for the convenience of the Owner shall make an equitable adjustment in the contract price but shall allow no anticipated profit on unperformed services.

If the termination is for failure of the Contractor to fulfill the contract obligations, the Owner may complete the work by issuing another contract or otherwise and the Contractor shall be liable for any additional cost incurred by the Owner.

If, after termination for failure to fulfill contract obligations, it is determined that the Contractor was not in default, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the Owner.


If the Contractor does not deliver the required services or the Contractor fails to perform in the manner called for in the contract, or if the Contractor fails to comply with any other provisions of the contract, the Owner may terminate this contract for default. Termination shall be effected by serving a notice of termination on the contractor setting forth the manner in which the Contractor is in default. The contractor will only be paid the contract price for supplies delivered and accepted, or services performed in accordance with the manner of performance set forth in the contract.

The Owner in its sole discretion may, in the case of a termination for breach or default, allow the Contractor [an appropriately short period of time] in which to cure the defect. In such case, the notice of termination will state the time period in which cure is permitted and other appropriate conditions.

If the Contractor fails to remedy to Owner’s satisfaction the breach or default of any of the terms, covenants, or conditions of this Contract within [ten (10) days] after receipt by Contractor of written notice from Owner setting forth the nature of said breach or default, The Owner shall have the right to terminate the Contract without any further obligation to Contractor. Any such termination for default shall not in any way operate to preclude Owner from also pursuing all available remedies against Contractor and its sureties for said breach or default.

If this contract is terminated while the Contractor has possession of Recipient goods, the Contractor shall, upon direction of the Owner, protect and preserve the goods until surrendered to the Recipient or its agent. The Contractor and Owner shall agree on payment for the preservation and protection of goods. Failure to agree on an amount will be resolved under the Dispute clause.

If it is later determined by the Owner that the Contractor had an excusable reason for not performing, such as a strike, fire, or flood, events which are not the fault of or are beyond the control of the Contractor, the Owner, after setting up a new delivery of performance schedule, may allow the Contractor to continue work, or treat the termination as a termination for convenience.

20. Resolution of Disputes

Disputes - Disputes arising in the performance of this Contract which are not resolved by agreement of the parties shall be decided in writing by the authorized representative of the Owner. This decision shall be final and conclusive unless within ten (10) days from the date of receipt of its copy, the Contractor mails or otherwise furnishes a written appeal to the authorized representative of the Owner. In connection with any such appeal, the Contractor shall be afforded an opportunity to be heard and to offer evidence in support of its position. The decision of the authorized representative of the Owner shall be binding upon the Contractor and the Contractor shall abide be the decision.
**Performance During Dispute** - Unless otherwise directed by the Owner, the Contractor shall continue performance under this Contract while matters in dispute are being resolved.

**Claims for Damages** - Should either party to the Contract suffer injury or damage to person or property because of any act or omission of the party or of any of his employees, agents or others for whose acts he is legally liable, a claim for damages therefore shall be made in writing to such other party within a reasonable time after the first observance of such injury of damage.

**Remedies** - Unless this contract provides otherwise, all claims, counterclaims, disputes and other matters in question between the Owner and the Contractor arising out of or relating to this agreement or its breach will be decided by arbitration if the parties mutually agree, or in a court of competent jurisdiction in which the Owner is located.

**Rights and Remedies** - The duties and obligations imposed by the Contract Documents and the rights and remedies available thereunder shall be in addition to and not a limitation of any duties, obligations, rights and remedies otherwise imposed or available by law. No action or failure to act by the Owner, Architect or Contractor shall constitute a waiver of any right or duty afforded any of them under the Contract, nor shall any such action or failure to act constitute an approval of or acquiescence in any breach thereunder, except as may be specifically agreed in writing.

21. **Protest Procedures**

To ensure that protests are received and processed effectively the Purchaser shall provide written bid protest procedures upon request. In all instances information regarding the protest shall be disclosed to the N.C. Department of Transportation (NCDOT). All protest requests and decisions must be in writing. A protester must exhaust all administrative remedies with the Purchaser before pursuing remedies through the NCDOT. Reviews of protests by the NCDOT will be limited to the Purchaser’s failure to have or follow its protest procedures, or its failure to review a complaint or protest. An appeal to the NCDOT must be received by the Department within three (3) working days of the date the protester knew or should have known of the violation. An appeal to FTA must be received by the cognizant FTA regional or Headquarters Office within five (5) working days of the date the protester knew or should have known of the violation. Violations of Federal law or regulation will be handled by the complaint process stated within that law or regulation. Violations of State or local law or regulations will be under the jurisdiction of State or local authorities.

22. **No Federal Government Obligations to Third Parties**

The Purchaser and Contractor acknowledge and agree that, notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying contract, absent the express written consent by the Federal Government, the Federal Government is not a party to this contract and shall not be subject to any obligations or liabilities to the Purchaser, Contractor, or any other party (whether or not a party to that contract) pertaining to any matter resulting from the underlying contract.

The Contractor agrees to include the above clause in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clause shall not be modified, except to identify the subcontractor who will be subject to its provisions.

23. **Program Fraud and False or Fraudulent Statements and Related Acts**

execution of the underlying contract or agreement the Contractor certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying contract or the FTA assisted project for which this contract work is being performed. In addition to other penalties that may apply, the Contractor also acknowledges that if it makes a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986, as amended, on the Contractor to the extent the Federal Government deems appropriate.

(2) The Contractor also acknowledges that if it makes a false, fictitious, or fraudulent claim, statement, submission, certification, assurance or representation to the Federal Government or includes a false, fictitious, or fraudulent statement or representation in any agreement involving a project authorized under 49 U.S.C. chapter 53 or any other Federal statute, the Federal Government reserves the right to impose on the Contractor the penalties of 18 U.S.C. § 1001 or other applicable Federal statute to the extent the Federal Government deems appropriate.

(3) The Contractor agrees to include the above two clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subcontractor who will be subject to the provisions.

24. Access to Records and Reports

The Contractor agrees to permit, and require its subcontractors to permit, the U.S. Secretary of Transportation, and the Comptroller General of the United States, and, to the extent appropriate, the State, or their authorized representatives, upon their request to inspect all Project work, materials, payrolls, and other data, and to audit the books, records, and accounts of the Contractor and its subcontractors pertaining to the Project, as required by 49 U.S.C. § 5325(g).

Contractor also agrees, pursuant to 49 C.F.R. 633.17 to provide the FTA Administrator or his authorized representatives including any PMO Contractor access to Contractor’s records and construction sites pertaining to a major capital project, defined at 49 U.S. D. 5302(a)1, which is receiving federal financial assistance through the programs described at 49 U.S.C. 5303, 5307, 5309, 5310, 5311, 5316, or 5317.

The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.

The Contractor agrees to maintain all books, records, accounts and reports required under this contract for a period of not less than three (3) years after that date of termination or expiration of this contract, except in the event of litigation or settlement of claims arising from the performance of this contract, in which case Contractor agrees to maintain same until the Purchaser, the FTA Administrator, the Comptroller General, or any of their duly authorized representatives have disposed of all such litigation, appeals, claims or exceptions related thereto. Reference 49 C.F.R. 18.39 (i)(11).

The State of North Carolina, Office of the State Auditor, now requires that all records now be retained for five (5) years after that date of termination or expiration of this contract, except in the event of litigation or settlement of claims arising from the performance of this contract, in which case Contractor agrees to maintain same until the Purchaser, the FTA Administrator, the Comptroller General, or any of their duly authorized representatives have disposed of all such litigation, appeals, claims or exceptions related thereto.

25. Privacy
To the extent that the Contractor, or its subcontractors, if any, or any to their respective employees administer any system of records on behalf of the Federal Government, Contractor agrees to comply with, and assure the compliance of its subcontractors, if any, with the information restrictions and other applicable requirements of the Privacy Act of 1974, as amended, 5 U.S.C. Sect. 552, (the Privacy Act).

The Contractor also agrees to include these requirements in each subcontract to administer any system of records on behalf of the Federal Government financed in whole or in part with Federal assistance provided by FTA.

26. **Contract Work Hours and Safety Standards Act**

The Contract Work Hours and Safety Standards Act is codified at 40 USC 3701, et seq. The Act applies to grantee contracts and subcontracts “financed at least in part by loans or grants from ... the [Federal] Government.” 40 USC 3701(b)(1)(B)(iii) and (b)(2), 29 CFR 5.2(h), 49 CFR 18.36(i)(6). Although the original Act required its application in any construction contract over $2,000 or non-construction contract to which the Act applied over $2,500 (and language to that effect is still found in 49 CFR 18.36(i)(6)), the Act no longer applies to any “contract in an amount that is not greater than $100,000.” 40 USC 3701(b)(3)(A)(iii).

The Act applies to construction contracts and, in very limited circumstances, non-construction projects that employ “laborers or mechanics on a public work.” These non-construction applications do not generally apply to transit procurements because transit procurements (to include rail cars and buses) are deemed “commercial items.” 40 USC 3707, 41 USC 403 (12). A grantee that contemplates entering into a contract to procure a developmental or unique item should consult counsel to determine if the Act applies to that procurement and that additional language required by 29 CFR 5.5(c) must be added to the basic clause below.

The clause language is drawn directly from 29 CFR 5.5(b) and any deviation from the model clause below should be coordinated with counsel to ensure the Act’s requirements are satisfied.

**Clause Language:**

**Contract Work Hours and Safety Standards**

(1) **Overtime requirements** - No contractor or subcontractor contracting for any part of the contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.

(2) **Violation; liability for unpaid wages; liquidated damages** - In the event of any violation of the clause set forth in paragraph (1) of this section the contractor and any subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such contractor and subcontractor shall be liable to the United States for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the clause set forth in paragraph (1) of this section, in the sum of $10 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by the clause set forth in paragraph (1) of this section.

(3) **Withholding for unpaid wages and liquidated damages** - The (write in the name of the grantee) shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the contractor or subcontractor under any such contract or any other Federal contract with the same
prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such contractor or subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in paragraph (2) of this section.

(4) Subcontracts - The contractor or subcontractor shall insert in any subcontracts the clauses set forth in paragraphs (1) through (4) of this section and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in paragraphs (1) through (4) of this section.

27. Transit Employee Protective Agreements

The Transit Employee Protective Provisions apply to each contract for transit operations performed by employees of a Contractor recognized by FTA to be a transit operator. (Because transit operations involve many activities apart from directly driving or operating transit vehicles, FTA determines which activities constitute transit "operations" for purposes of this clause.) These provisions are applicable to all contracts and subcontracts at every tier.

Transit Employee Protective Provisions.

(1) The Contractor agrees to comply with applicable transit employee protective requirements as follows:

(a) General Transit Employee Protective Requirements - To the extent that FTA determines that transit operations are involved, the Contractor agrees to carry out the transit operations work on the underlying contract in compliance with terms and conditions determined by the U.S. Secretary of Labor to be fair and equitable to protect the interests of employees employed under this contract and to meet the employee protective requirements of 49 U.S.C. § 5333(b), and U.S. DOL guidelines at 29 C.F.R. Part 215, and any amendments thereto. These terms and conditions are identified in U.S. DOL's certification of public transportation employee protective arrangements to FTA, the date of which appears in the Grant Agreement or Cooperative Agreement for the Project. The Recipient agrees to implement the Project in accordance with the conditions stated in that U.S. DOL certification. That certification and any documents cited therein are incorporated by reference and made part of the Grant Agreement or Cooperative Agreement for the Project. The requirements of this Subsection of the Master Agreement do not apply to Projects for elderly individuals or individuals with disabilities authorized by 49 U.S.C. § 5310(a)(2) or subsection 3012(b) of SAFETEA-LU, Projects for non-urbanized areas authorized by 49 U.S.C. § 5311; or Projects for the over-the-road bus accessibility program authorized by section 3038 of TEA-21, as amended by section 3039 of SAFETEA-LU, 49 U.S.C. § 5310 note. Separate requirements for those Projects are set forth in Subsections (b), (c), and (d), respectively, below. [Amendments to U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” 29 C.F.R. Part 215, were published at 73 Fed. Reg. 47046 et seq., August 13, 2008.]

(b) Public Transportation Employee Protective Arrangements for Elderly Individuals and Individuals with Disabilities for the Elderly Individuals and Individuals with Disabilities Formula Program and Pilot Program. To the extent that the U.S. Secretary of Transportation has determined or determines in the future that employee protective arrangements required by 49 U.S.C. § 5333(b) are necessary or appropriate for a governmental authority sub-recipient participating a Project authorized by 49 U.S.C. § 5310(b)(2) or subsection 3012(b) of SAFETEA-LU, 49 U.S.C. § 5310 note, the Recipient agrees to carry out the Project in compliance with the terms and conditions determined by the U.S. Secretary of Labor necessary to comply with the requirements of 49 U.S.C. § 5333(b), in accordance with U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” at 29 C.F.R. Part 215, and any amendments thereto. These terms and conditions, if any, are identified in the U.S. DOL's certification of public
transportation employee protective arrangements to FTA, the date of which appears in the Grant Agreement. The Recipient agrees to implement the Project in compliance with the conditions stated in that U.S. DOL certification, to the extent that certification is required. Any U.S. DOL certification that may be provided and any documents cited therein are incorporated by reference and made part of the Grant Agreement. [New amendments to U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” 29 C.F.R. Part 215, were published at 73 Fed. Reg. 47046 et seq., August 13, 2008.]

(c) Public Transportation Employee Protective Arrangements for Projects in Non-urbanized Areas Authorized by 49 U.S.C. § 5311. The Recipient agrees to comply with the terms and conditions of the Special Warranty for the Non-urbanized Area Program that is most current as of the date of execution of the Grant Agreement or Cooperative Agreement for the Project, and any alternative comparable arrangements specified by U.S. DOL for application to the Recipient’s project, in accordance with U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” 29 C.F.R. Part 215, and any revisions thereto. [New amendments to U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” 29 C.F.R. Part 215, were published at 73 Fed. Reg. 47046 et seq., August 13, 2008.]

(d) Employee Protective Arrangements for Projects Financed by the Over-the-Road Bus Accessibility Program. The Recipient agrees to comply with the terms and conditions of the Special Warranty for the Over-the-Road Bus Accessibility Program that is most current as of the date of execution of the Grant Agreement or Cooperative Agreement for the Project, and any alternative comparable arrangements specified by U.S. DOL for application to the Recipient’s project, in accordance with U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” 29 C.F.R. Part 215, and any revisions thereto. [New amendments to U.S. DOL guidelines, “Section 5333(b), Federal Transit Law,” 29 C.F.R. Part 215, were published at 73 Fed. Reg. 47046 et seq., August 13, 2008.]

(2) The Contractor also agrees to include the any applicable requirements in each subcontract involving transit operations financed in whole or in part with Federal assistance provided by FTA.

28. Project Labor Agreements (formerly Neutrality in Labor Relations)

As a condition of contract award, the Owner may require a third party contractor or subcontractor to have an affiliation with a labor organization such as a project labor agreement, consistent with Executive Order No. 13502, “Use of Project Labor Agreements [PLA] for Federal Construction Projects,” February 6, 2009, 41 U.S.C. ch. 39, Refs & Annos., except as the Federal Government determines otherwise in writing.

29. Federal Motor Carrier Safety Administration

The Contractor and its subcontractors, lessees or third party contractors will comply with the applicable provisions of the following promulgated U.S. FMCSA regulations.

Financial Responsibility.
1. To extent that the Contractor or its subcontractor, lessee or third party is engaged in interstate commerce and not within a defined commercial zone, the Contractor agrees to comply with U.S. FMCSA regulations, “Minimum Level of Financial Responsibility for Motor Carriers”, 49 U.S.C. Part 387, Dealing with economic registration and insurance requirements.
   a) The amount of insurance required of Federal assistance recipients (5307, 5310 and 5311) is reduced to the highest amount of any state in which the transit provider operates.

2. To extent that the Contractor or its subcontractor, lessee or third party is engaged in interstate commerce and not within a defined commercial zone, and the grant recipient is not a unit of government (defined as Federal Government, a state, any political subdivision of a state or any agency established under a compact between states), the Contractor agrees to comply with U.S.

**Driver Qualifications.**
1. The Contractor or its subcontractor, lessee or third party agree to comply with U.S. FMCSA’s regulations, “Commercial Driver’s License Standards, Requirements, and Penalties”, 49 CFR Part 383.

**Substance Abuse Rules for Motor Carriers**
1. The Contractor or its subcontractor, lessee or third party agree to comply with U.S. FMCSA’s regulations, “Drug and Alcohol Use and Testing Requirements” 49 CFR Part 382, which apply to transit providers that operate a commercial motor vehicle that has a gross vehicle weight rating over 26,000 pounds or is designed to transport sixteen (16) or more passengers, including the driver.

**30. National Intelligent Transportation Systems Architecture and Standards**

To the extent applicable, the Contractor agrees to conform to the National Intelligent Transportation Systems (ITS) Architecture and Standards requirements of 23 U.S.C. § 517(d), as amended by MAP-21, and follow the provisions of FTA Notice, “FTA National ITS Architecture Policy on Transit Projects,” 66 Fed. Reg. 1455 et seq., January 8, 2001, and any other implementing directives FTA may issue at a later date, except to the extent FTA determines otherwise in writing. *(Applicable to ITS projects)*

**31. Charter Service**

The Charter Bus requirements apply to all Operational Service Contracts. The Charter Bus requirements flow down from FTA recipients and sub-recipients to first tier service contractors.

The contractor agrees that no project financed under 49 U.S.C. chapter 53 or under 23 U.S.C. §§ 133 or 142, will engage in charter service operations, except as authorized by 49 U.S.C. § 5323(d) and FTA regulations, “Charter Service,” 49 C.F.R. Part 604, and any Charter Service regulations or FTA directives that may be issued, except to the extent that FTA determines otherwise in writing. The Charter Service Agreement the Grant Recipient has selected in its latest annual Certifications and Assurances is incorporated by reference and made part of the Grant Agreement or Cooperative Agreement for the Project and part of this procurement. The following FTA’s Charter Service regulations, apply: (1) the requirements of FTA’s Charter Service regulations and any amendments thereto will apply to any charter service it or its sub-recipients, lessees, third party contractors, or other participants in the Project provide; (2) the definitions of FTA’s Charter Service regulations will apply to the Recipient’s charter operations, and (3) a pattern of violations of FTA’s Charter Service regulations may require corrective measures and imposition of remedies, including barring the Recipient, sub-recipient, lessee, third party contractor, or other participant in the Project operating public transportation under the Project from receiving Federal financial assistance from FTA, or withholding an amount of Federal assistance as set forth in Appendix D to those regulations. *[Amendments to FTA regulations, “Charter Service,” 49 C.F.R. Part 604, were published at 73 Fed. Reg. 2325 et seq., January 14, 2008, and amended at 73 Fed. Reg. 44927 et seq., August 1, 2008, and at 73 Fed. Reg. 46554 et seq., August 11 2008.]*

**32. School Bus Operations**

The School Bus requirements apply to all Operational Service Contracts. The School Bus requirements flow down from FTA recipients and sub-recipients to first tier service contractors.

Pursuant to 69 U.S.C. 5323(f) and 49 CFR Part 605, recipients and sub-recipients of FTA assistance may not engage in school bus operations exclusively for the transportation of students and school personnel in competition with private school bus operators unless qualified under specified
exemptions. When operating exclusive school bus service under an allowable exemption, recipients and subrecipients may not use federally funded equipment, vehicles, or facilities.

33. **Drug and Alcohol Testing**

The Contractor agrees to comply with the FTA Drug and Alcohol Regulation, 49 CFR 655, revised October 1, 2005, that implemented 49 U.S.C. § 5331, and any subsequent revisions or amendments thereto, in establishing and implementing a drug use and alcohol misuse testing program. This program is to be strictly applied to all safety sensitive employees of the Contractor for pre-employment, random, reasonable suspicion, post-accident, and return-to-duty testing. This program takes effect immediately upon the execution of the contract.

34. **State and Local Disclaimer**

The Owner does not warrant or make any representation as to the accuracy or completeness of the information, text, graphics, links and other items contained in this document or on this server or any other server. Such materials have been compiled from a variety of sources and are subject to change without notice from the State and FTA.

35. **Geographic Preference**

Procurements shall be conducted in a manner that prohibits the use of statutorily or administratively imposed in-State or local geographical preferences in evaluation or award of bids or proposals, except where applicable Federal statutes expressly mandate or encourage geographic preference. This does not preempt State licensing laws.

36. **Incorporation of Federal Transit Administration (FTA) Terms**

The preceding provisions include, in part, certain Standard Terms and Conditions required by DOT, whether or not expressly set forth in the preceding contract provisions. All contractual provisions required by DOT, as set forth in FTA Circular 4220.1F, dated November 1, 2008, are hereby incorporated by reference. Anything to the contrary herein notwithstanding, all FTA mandated terms shall be deemed to control in the event of a conflict with other provisions contained in this Agreement. The Contractor shall not perform any act, fail to perform any act, or refuse to comply with any (name of grantee) requests which would cause (name of grantee) to be in violation of the FTA terms and conditions.

37. **Hold Harmless**

Except as prohibited or otherwise limited by State law, the Contractor agrees to indemnify, save, and hold harmless the Owner of this Contract and its officers, agents, and employees acting within the scope of their official duties against any liability, including all claims, losses, costs and expenses accruing or resulting to any other person, firm, or corporation furnishing or supplying work, services, materials, or supplies in connection with the performance of this contract, and from any and all claims and losses accruing or resulting to any person, firm, or corporation that may be injured or damaged by the contractor or subcontractor in the performance of this contract and that are attributable to the negligence or intentionally tortuous acts of the contractor.

38. **Safe Operation of Motor Vehicles**

a. **Seat Belt Use**
Pursuant to Executive Order No. 13043, April 16, 1997, 23 U. S. C. § 402, the Contractor is encouraged to adopt and promote on-the-job seat belt use policies and programs for its employees and other personnel that operate company-owned, rented, or personally-operated vehicles and include this provision in any third party subcontracts, leases or similar documents in connection with this project.

b. Distracted Driving, Including Texting While Driving.

Consistent with Executive Order No. 13513, “Federal Leadership on Reducing Text Messaging While Driving,” October 1, 2009, 23 U.S.C. Section 402 note, and DOT Order 3902.10, “Text Messaging While Driving,” December 30, 2009, FTA encourages each third party contractor to promote policies and initiatives for its employees and other personnel that adopt and promote safety policies to decrease crashes by distracted drivers, including policies to ban text messaging while driving, and to include this provision in any third party subcontract leases or similar documents in connection with this project.

c. Safety. The Contractor is encouraged to:

(a) Adopt and enforce workplace safety policies to decrease crashes caused by distracted drivers including policies to ban text messaging while driving—

Company-owned or rented vehicles; Privately-owned vehicles when on official Project related business or when performing any work for or on behalf of the Project; or any vehicle, on or off duty, and using an electronic device.

(b) Education, awareness, and other outreach to employees about the safety risks associated with texting while driving.

c. Definitions

(1) “Driving” means operating a motor vehicle on a roadway, including while temporarily stationary because of traffic, a traffic light, stop sign, or otherwise. “Driving” does not include being in your vehicle (with or without the motor running) in a location off the roadway where it is safe and legal to remain stationary.

(2) “Text Messaging” means reading from or entering data into any handheld or other electronic device, including for the purpose of short message service texting, e-mailing, instant messaging, obtaining navigational information, or engaging in any other form of electronic data retrieval or electronic data communication. The term does not include the use of a cell phone or other electronic device for the limited purpose of entering a telephone number to make an outgoing call or answer an incoming call, unless the practice is prohibited by State or local law.

39. Exclusionary or Discriminatory Specifications or Requirements

The Contractor agrees that it will comply with the requirements of 49 U.S.C. Sect. 5325(h) by refraining from using any funds derived from FTA in performance of this Contract to support any subcontracts that use exclusionary or discriminatory specifications or requirements.

40. North Carolina State Ethic’s Requirement
Pursuant to Governor Perdue’s Executive Order # 24, this section should be included in the terms and conditions of all contracts let by the Governor’s Cabinet Agencies and the Office of the Governor:

1) “By Executive Order 24, issued by Governor Perdue, and N.C. G.S.§ 133-32, it is unlawful for any vendor or contractor (i.e. architect, bidder, contractor, construction manager, design professional, engineer, landlord, offeror, seller, subcontractor, supplier, or vendor), to make gifts or to give favors to any State employee of the Governor’s Cabinet Agencies (i.e., Administration, Commerce, Correction, Crime Control and Public Safety, Cultural Resources, Environment and Natural Resources, Health and Human Services, Juvenile Justice and Delinquency Prevention, Revenue, Transportation, and the Office of the Governor). This prohibition covers those vendors and contractors who:

   (1) have a contract with a governmental agency; or
   (2) have performed under such a contract within the past year; or
   (3) anticipate bidding on such a contract in the future.

For additional information regarding the specific requirements and exemptions, vendors and contractors are encouraged to review Executive Order 24 and G.S. Sec. 133-32.

Executive Order 24 also encouraged and invited other State Agencies to implement the requirements and prohibitions of the Executive Order to their agencies. Vendors and contractors should contact other State Agencies to determine if those agencies have adopted Executive Order 24.”

To be added near the signature portion of all contracts let by the Governor’s Cabinet Agencies and the Office of the Governor:

“N.C.G.S. § 133-32 and Executive Order 24 prohibit the offer to, or acceptance by, any State Employee of any gift from anyone with a contract with the State, or from any person seeking to do business with the State. By execution of any response in this procurement, you attest, for your entire organization and its employees or agents, that you are not aware that any such gift has been offered, accepted, or promised by any employees of your organization.”

41. **Sensitive Security Information**

Each third party contractor must protect, and take measures to ensure that its subcontractors at each tier protect, “sensitive security information” made available during the administration of a third party contract or subcontract to ensure compliance with 49 U.S.C. Section 40119(b) and implementing DOT regulations, “Protection of Sensitive Security Information,” 49 CFR Part 15, and with 49 U.S.C. Section 114(r) and implementing Department of Homeland Security regulations, “Protection of Sensitive Security Information,” 49 CFR Part 1520.
Response Form

11 General

This section contains the responses to be addressed by Proposers. Proposers shall address the questions in the order presented, identifying the proposal questions by number. Proposals need to be specific, detailed and straightforward using clear, concise, easily understood language.

Proposals shall be typed or written in a legible fashion.

12 Proposal Response

The answers to the questions in this section will be evaluated and scored to determine Proposers’ ability to provide quality service at fair and reasonable prices while maintaining high standards of safety and customer satisfaction.

Proposers are encouraged to make any comments and/or to attach any information that may assist the review panel in evaluating their ability to perform this contract.

Each item in the responses shall be addressed and responses shall be numbered and identified by the section to correspond with the RFP questions.
1.3 - CONTRACTOR INFORMATION SHEET
Request for Verification / Notification of Information Changes

Name of Business or Individual:

(List name as will appear on Invoice)

Owner’s Name:

(Individuals: names as it appears on Social Security Card
Sole Proprietorships: Name as it appears on SS Card or EIN Notification as used below
Partnerships and Corporations: Correct legal name of business)

Primary Contact: ( )
Cell Phone #: ( )
Fax #: ( )
Email Address: ( )

Secondary Contact:
Contact: __________
Cell Phone #: ( )

Mailing Address: ____________________________

Number Used To File Federal Income Tax:
Federal Tax ID: __________ -

Physical Address: ____________________________
Physical Address: MUST BE CORRECT FOR 1099 PURPOSES

Taxing County: ____________________________
Taxing County: (if NC)

Business & Individual Characteristics (Complete All):

Check ALL That Apply: NCDOT Certified DBE
Individual* Minority-Owned Bus (MBE) Under current ownership/management: ________ yrs

Sole Proprietorship* Women-Owned Business
Federal Government Enterprise (WBE)
State Government
Local Government
Partnership **
Corporation (Check ALL that apply) **
Not For Profit
Sub-Chapter S
Medical / Health

Number of Years:
At this location ________ yrs
Under current ownership/management: ________ yrs

* can be either Social Security Number or Federal EIN
**Partnerships & Corporations must furnish Federal EIN
### 1.4 Shop Description

**Shop Hours (M-F)**

**Shop Hours (Saturday)**

**Perform Warranty Work?** □ Yes □ No **Describe:**

**Number of Lifts**

**Lift Capacity (ies)**

**Towing Equipment**

Describe

**Number of Bays**

**Bay Sizes**
- Height
- Length
- Width

### Experience & Certifications

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<thead>
<tr>
<th>Service</th>
<th>Yes</th>
<th>No</th>
<th>If Yes, list Certification type(s):</th>
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<tbody>
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<tr>
<td>Auto Transmission</td>
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<tr>
<td>Drive Train</td>
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<tr>
<td>Steering &amp; Suspension</td>
<td></td>
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<tr>
<td>Brakes</td>
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<tr>
<td>Electrical System</td>
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<tr>
<td>Heating &amp; A/C</td>
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<tr>
<td>Federal A/C Recovery</td>
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<tr>
<td>Wheels &amp; Tires</td>
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<tr>
<td>Hydraulic Lift</td>
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<td></td>
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<tr>
<td>State Inspections</td>
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</tr>
</tbody>
</table>

### 1.5 References

Provide the names and contact information of at least three (3) references that we may contact to help us get to know you as a service provider. These references should help us determine your timeliness, accuracy, cost effectiveness, and customer service.

<table>
<thead>
<tr>
<th>Reference</th>
<th>Name</th>
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<tbody>
<tr>
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**Phone**

**Relationship**

<table>
<thead>
<tr>
<th>Reference</th>
<th>Name</th>
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<td></td>
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</tbody>
</table>

**Phone**

**Relationship**
1.6 Pricing

A. Proposers shall use Attachment E to enter pricing.

B. Prompt Pay Discounts:
   
   Prompt pay discount offered  ____% - ______ Days, Net ______
Appendix G
PRICE PROPOSAL
RFP
Vehicle Maintenance Services

Maintenance and repair service pricing shall be paid on a cost reimbursement basis. All activities will be priced prior to the start of the work. Completed work orders / invoice will be returned with the vehicle is picked up. All work must be discussed / approved by CCTS prior to beginning the work.

Each Proposer can submit an offer on all work or just specific work activities by checking yes or no in the appropriate box.

All component warranties will be given to CCTS. Contractor will assist CCTS in determining the best fit based on cost and potential warranties.

<table>
<thead>
<tr>
<th>Description</th>
<th>Price</th>
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<tbody>
<tr>
<td>Labor Rate Per Hour</td>
<td>Flat Rate</td>
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<tr>
<td>Wash / Vacuum Labor Rate per Hour</td>
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<td>Wash/Vacuum Fee</td>
<td>Flat Rate</td>
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<table>
<thead>
<tr>
<th>Maintenance Activity</th>
<th>Ability To Perform</th>
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</thead>
<tbody>
<tr>
<td>Preventative Maintenance Schedule</td>
<td>Yes     No</td>
</tr>
<tr>
<td>Wheelchair Lift Maintenance Schedule</td>
<td>Yes     No</td>
</tr>
<tr>
<td>Front Brake Reline (Both Sides)</td>
<td>Yes     No</td>
</tr>
<tr>
<td>Front Brake Overhaul (Both Sides)</td>
<td>Yes     No</td>
</tr>
<tr>
<td>Brake Rotor Replacement (One Each)</td>
<td>Yes     No</td>
</tr>
<tr>
<td>Rear Brake Reline (Both Sides)</td>
<td>Yes     No</td>
</tr>
</tbody>
</table>
This information is true and accurate to the best of my knowledge and ability.

Typed Name of Person Completing this Form: ________________________________
Title: ________________________________
Signature: ________________________________ Date: ________________________________

• Contractors and consultants will need to provide the required information for their own workforce as well as the workforce of all subcontractors that were active on their ARRA funded project(s) for the reporting month. These reports are required monthly until the contract is completed or September 2012 whichever occurs first.

The Contractor hereby agrees to comply with the Contract Provisions and Reporting Requirements as indicated in the American Recovery and Reinvestment Act of 2009 and any amendments thereto. The Contractor also agrees to comply with any additional reporting requirements that may be requested by NC Department of Transportation, FTA, U. S. Department of Transportation, the Inspector General (IG), the Government Accountability Office (GAO), or other entities, for example Congressional committees or individual members of Congress. The Contractor hereby agrees to inspections or audits that may occur at any time from the any of the above referenced federal or state agencies. Contractors are requested to provide a copy of any such reports to NC Department of Transportation on any responses to such requests for information or as a result of an inspection or audit.

By the submission of this proposal or bid, the Contractor hereby certifies and affirms to the truthfulness and accuracy of each of the above statements of this certification.