

Cabarrus County Pet Sheltering Rules

Welcome,

We understand that this is a stressful time for both you and your beloved pets. Please know that we are here to support you and ensure the safety and well-being of your furry family members. Our dedicated team is committed to doing our best to accommodate both pets and owners during this challenging period.

Your pet's health and happiness are our top priorities. We encourage you to communicate any specific needs or concerns you may have regarding your pet's care. Together, we can work towards providing the best possible care and support for your pets while you focus on your own well-being. By following the pet shelter rules diligently, we can create a safe and comfortable environment for all.

Cabarrus County Pet Sheltering Team

General Rules

Pets Sheltered: We understand the importance of your pets to you and wish we could accommodate all types of animals. However, for the safety and well-being of everyone in our emergency shelter, we are only equipped to house dogs and cats at this time. Your understanding and cooperation in this matter are greatly appreciated.

Vaccination Requirement: It's crucial for the health of all pets in the shelter that they have up-to-date vaccinations. If your pet's vaccinations are not current, our staff will administer the necessary vaccines before they can be sheltered. This step helps prevent the spread of diseases among the sheltered animals.

Pet Check-Out: We strongly support any shelter clients who would like to check their pet out of the shelter for the day. Only owners over 18 years old, wearing a wristband corresponding to the ID band issued to their pet, will be allowed to check out animals. Pets who are checked out of the shelter may not remain on the shelter premises. Pet owners will be asked to indicate a time that they will return so that shelter staff can plan ahead.

Pet Limit: While we want to accommodate as many pets as possible, space considerations are essential for the comfort and safety of all animals. Generally, households are limited to bringing 4 pets to the shelter. However, if space allows and our staff determines it's feasible, exceptions may be made to accommodate additional pets.

Toys and Bedding: Familiar items can be comforting to pets. We accept toys and blankets that pets are safe to be left unattended with. If your pet is prone to destroying their toys/bedding we request that you not bring them so as to lessen the clean-up burden on staff and reduce the chance of potential medical emergencies.

Right to Decline Service: The safety and well-being of all animals and humans in the shelter are paramount. If an animal displays aggressive behavior or shows signs of illness that poses a risk to others, our staff reserves the right to refuse entry or request the animal to leave the premises. Additionally, shelter clients who fail to follow shelter rules may be asked to find alternate sheltering arrangements for their pets.

Unclaimed Pets: We will keep you informed of shelter status and closing dates. If a pet remains unclaimed at the time of shelter closing it will be transported to the Cabarrus County Animal Shelter (CCAS) where standard guidelines regarding owner claims will be followed. It is the pet owner's responsibility to contact CCAS within 24 hours of their pet being transported to CCAS to communicate a plan to pick up their pet as quickly as possible. Depending on the space available, CCAS will attempt to accommodate a courtesy hold of no longer than 5 days. This time frame is at the discretion of the CCAS Shelter Manager and is dependent on county animal enforcement needs and space available in the shelter. You may be requested to remove your pet sooner.

Companion Animal Shelter Trailer (CAST): For the safety and security of your pets, only shelter staff is allowed inside the CAST.

Cat Guidelines

Arrival in Carriers: Cats must arrive in carriers for their safety and security during transport and while in the shelter.

Food and Stay: Unless your cat requires a specific diet due to medical reasons, they will be provided with food by the shelter. Cats are expected to remain in the shelter for the duration of their stay unless checked out to go off shelter premises..

Staff Responsibilities for Cats: Our dedicated staff will ensure that cat crates are kept clean, and they will administer food and any required medications to your feline companion.

Dog Guidelines

Leash Requirement: Dogs must be brought to the shelter on leashes to maintain control and prevent any incidents with other animals or people. Smaller dogs may also be brought to the shelter in a carrier.

Check-Out Process: Only owners over 18 years old, wearing a wristband corresponding to the ID band issued to their pet, will be allowed to check out animals.

Exercise Schedule: To ensure that dogs receive adequate exercise, opportunities to relieve themselves and mental stimulation, owners are asked to sign up for at least 3 exercise sessions daily. These sessions are scheduled in the morning, late morning, afternoon, and late afternoon to accommodate various routines.

Dog Exercise Rules: While at the shelter, dogs must remain leashed and use the designated exercise areas provided. This helps prevent conflicts between animals and ensures everyone's safety.

Waste Disposal: Owners are responsible for promptly cleaning up after their pets and disposing of waste in the designated containers provided by the shelter. This helps maintain a clean and hygienic environment for all animals and people in the shelter.

Staff Responsibilities for Dogs: Similar to cats, our staff will regularly clean dog crates, provide food, and administer any necessary medications to ensure the comfort and health of dogs staying at the shelter.

By following these guidelines and working together with our staff, we can ensure a smooth and safe experience for all pets and their owners during their stay at the emergency pet shelter.

Thank you for entrusting us with the care of your pets. We are here for you every step of the way.